



For the year ended 30 June 2013



# Agenda



Highlights and Summary of Performance

Divisional performance

Financial review

Group prospects and strategy

Questions

# Highlights



#### Revenue

Increased by 14% to

R92 382 million

### Operating profit

Improved by 8% to

R6 087million

#### **HEPS**

Increased by 15% to

1 804 cents

#### Core EPS\*

Increased by 15% to

1 871 cps

### Dividend per share\*\*

Full year dividend up 21% to

820 cps

#### ROE

23%

#### Cash returned

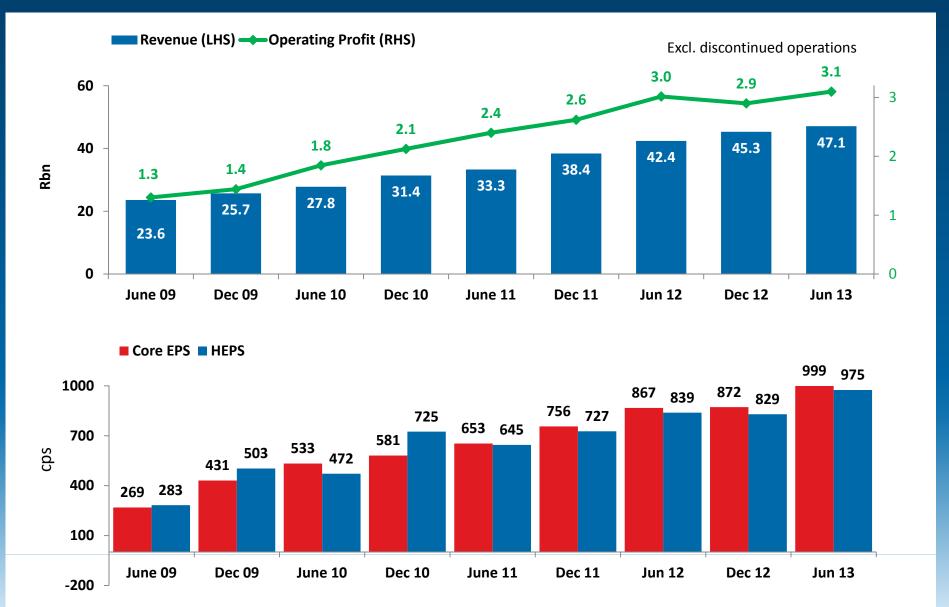
To shareholders

± R2.1 billion

- \* Core EPS excludes once-off non-operational items, the most significant being:
  - 133 cps amortisation of intangibles on acquisitions in the current period
- \*\* Dividend pay out ratio of 44% of Core EPS; historic dividend yield of 4% based on a share price of R202

# Improving profit trend





### Business conditions in key markets



- » Trading conditions challenging in SA and Europe
- » Industrial action in SA and Korea impacted the group
- » Favourable new vehicle market in SA but competitive; Improved used car market
- » Good credit availability for vehicles
- » Manufacturing sector in SA under pressure impacting Logistics
- » Market conditions in the Rest of Africa more favourable
- » Slow down in European economy
- » Competition in car rental industry remains fierce
- » Autoparts industry competitive but stable
- » Insurance underwriting conditions in short term industry were more challenging; equity markets were favourable
- » Current cycle in the motor industry favours Financial Services

# Performance of the three business pillars



Logistics



**Automotive & Industrial** 



**Financial Services** 



Revenue = R33,6 bn



Operating profit = R1,7 bn



Revenue = R57,6 bn



Operating profit = R3,6 bn



Revenue = R4,2 bn



Operating profit= R945 m



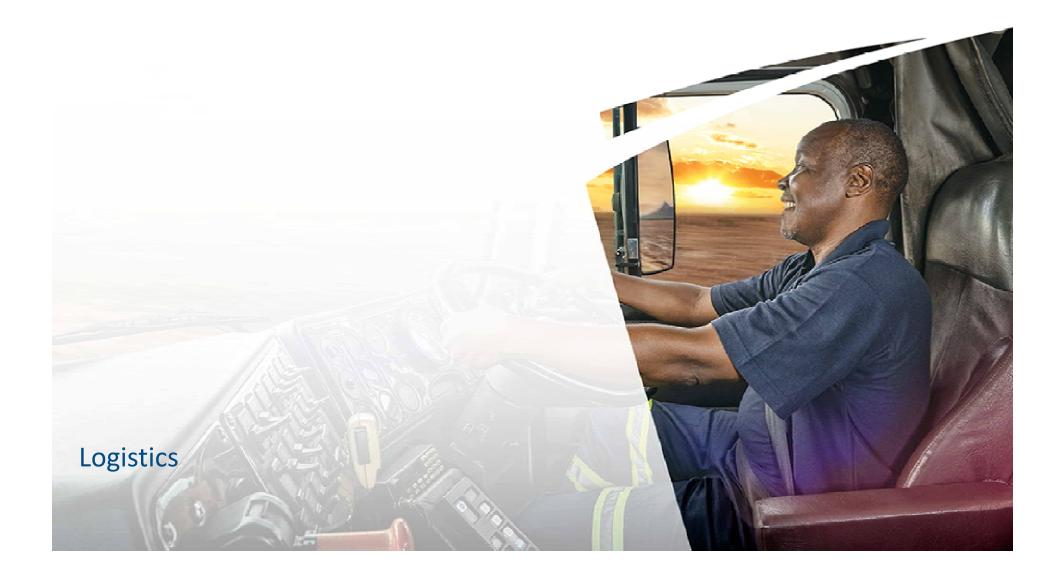
The Three Pillars of Imperial

### Performance of Imperial



- » All divisions achieved operating profit growth resilience of portfolio
- » Benefitted from a full year's contribution of Lehnkering and acquisition of RTT Medical
- » Strong growth was achieved in annuity revenue streams generated from after-sales parts, service and financial services
- » Excellent growth in rest of Africa logistics; operating profit up 45%
- » Operating profit from total international activities has grown to 21% of Group- grew by 33% to R1.26 bn
- » Strong cashflow generation, free cash conversion ratio = 106%
- » Balance sheet strong net debt/equity ratio of 49% (excl. prefs)
- » Exited sub-scale businesses and added businesses of strategic growth that will maximise returns for shareholders
- » ROIC = 16,2% vs WACC of 8,8% (target is to achieve 4% above WACC through the cycle)





# Logistics



### Africa

- » South Africa
- » Rest of Africa

#### **Revenue contribution**

(incl. inter-segment revenue)

### R18bn



### International

- » Europe (mainly Germany)
- » Recent entry into chemical logistics

#### **Revenue contribution**

(incl. inter-segment revenue)

### R16bn

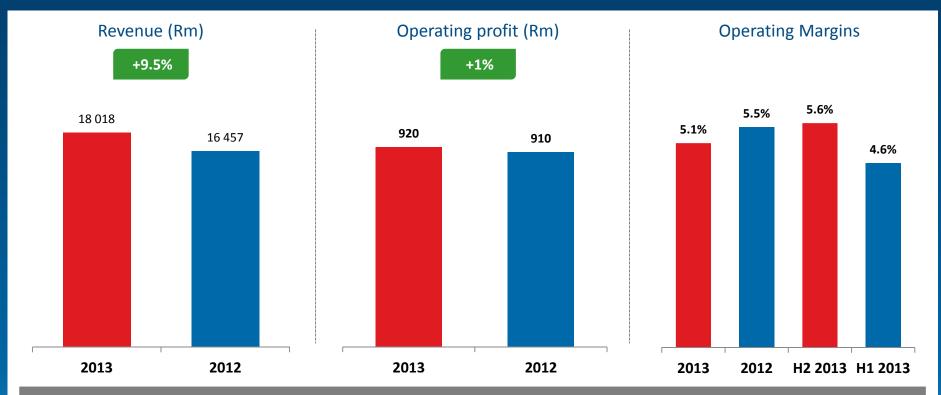






### **Africa Logistics**





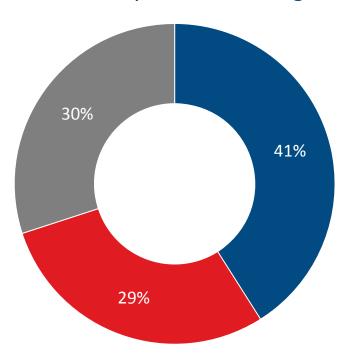
### Excellent performance by the Rest of Africa

- » Trading conditions in the South African logistics market were challenging
- » Strong second half; operating profit up 31%
- » Affected by national transport workers strike and manufacturers struggling to gain momentum
- » Positive contribution from acquisitions and contract gains
- » Rationalisation leverage scale and synergies to drive cost savings and efficiencies
- » Market conditions in Rest of Africa logistics markets more favourable operating profit up 45%

# Comprehensive service offering



### Revenue by Service Offering



- Freight & Transport
- Warehousing & Distribution
- Supply Chain Management

### Logistics in the rest of Africa

- » Transport
- » Warehousing
- » Distribution
- » Supply chain planning
- » Sales and marketing
- » Brand activation

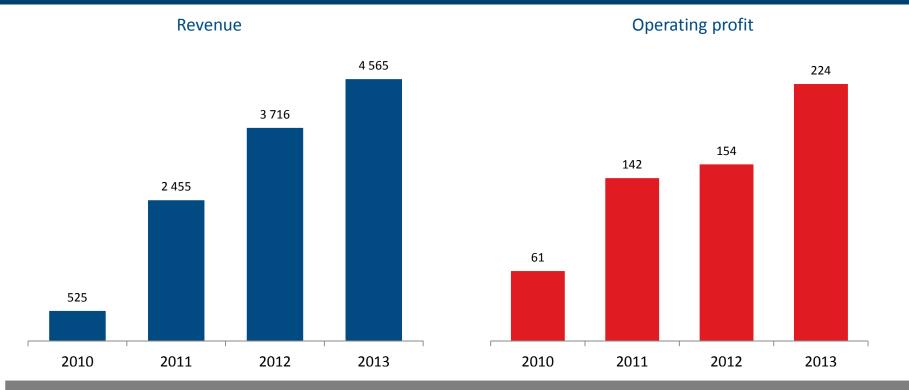
"Get me there"

"Sell my product"

"Grow my brand"

### Growth trend in Rest of Africa





### More than tripled over a three year period

- » Rest of Africa expansion gaining momentum; CIC performing well
- » Transport businesses performed solidly, Namibia improved
- » Revenue up 23%; operating profit up 45% in F2013
- » Acquired 100% of RTT Medical effective Jan 2013 opportunities for further expansion across continent
- » Acquired 49% of MDS Logistics Nigeria effective 26 April 2013 excellent platform for further growth

# **MDS Logistics**

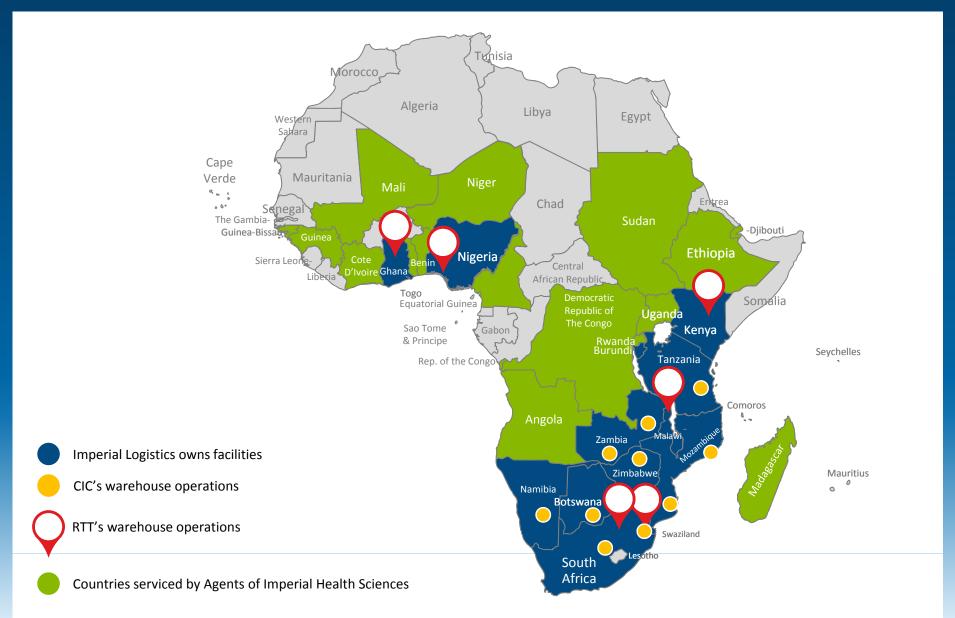


- » Acquired 49% from UACN Nigeria plc for \$27m
- » Solid performance in first three months
- » Leading provider of integrated supply chain solutions
  - Warehousing (approx. 50 locations Nigeria)
  - Distribution
  - Transport
- » Will serve as the backbone of our Nigerian plans
- » Industries
  - FMCG (Nestlé; Guinness; Gala)
  - Pharma (GSK; Pfizer)
  - Telecoms (MTN; Airtel)



# Footprint post the recent acquisitions





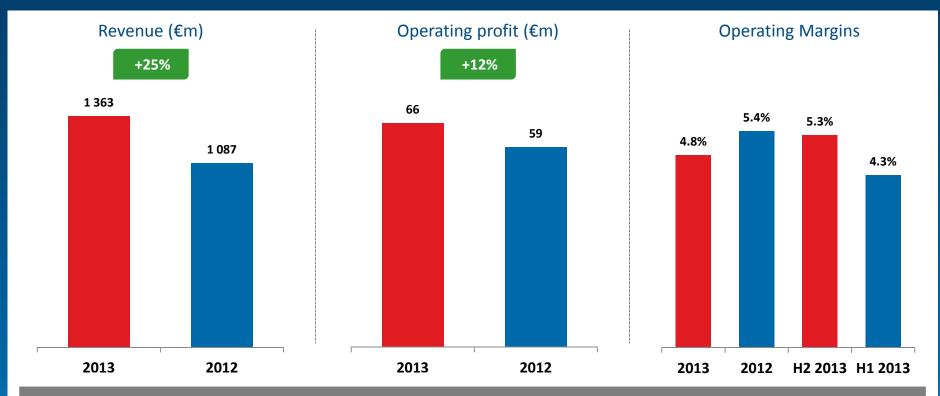




**International Logistics** 

# International Logistics (EURO)





### Solid performance despite slowdown in European economy

- » Slowdown in the European economy presented tough market conditions
- » Transport volumes and steel industry related activities depressed
- » Performed better in H2; benefitted from seasonal cycles
- » Activity levels in the chemical industry and gas shipping market held up well
- » Good cost management and fleet optimisation
- » Lehnkering contributed for full 12 months performed in line with expectations

# International Logistics (ZAR)

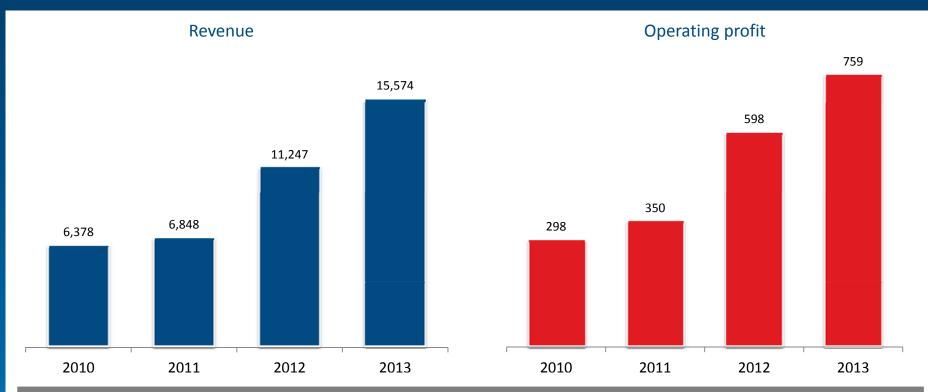




- » 2013 Average R/€: 11.43 vs 2012 Average R/€: 10.38
- » Effective currency hedge in group portfolio

# Growth trend in International Logistics





More than doubled over a three year period

- » Represents 12% of Group operating profit
- » Organic growth and excellent acquisitions
- » Well positioned in attractive niches in the German logistics industry
- » Continue to follow customers into new markets and acquisitions will drive future growth

# International expansion



- » Our customers are expanding into new markets
- » Well positioned to follow them







### Automotive and Industrial



# Distribution, retail and Allied Services

- » KIA, Hyundai, Daihatsu, Tata, Mitsubishi, Renault, Kawasaki
- » Goscor
- » Bobcat
- » EZGO
- » Datadot

#### **Revenue contribution**

(incl. inter-segment revenue) **R26bn** 

### Automotive retail

- » Dealership franchisee activities on behalf of locally based OEMs
- » Beekman canopies
- » Jurgens caravans
- » UK Commercials

#### **Revenue contribution**

(incl. inter-segment revenue)

R23bn

### Other segments

- » Car Rental, Auto Pedigree and Panelshops
- » Autoparts
- » Tourism (being disposed of) and NAC (sold)

#### **Revenue contribution**

(incl. inter-segment revenue) **R9bn** 





### Distribution, Retail & Allied Services





### Satisfactory performance under tough trading conditions

- » Excellent growth in after-sales activities rendering of service revenue up 24%
- » Impacted by supply disruptions due to strike experienced by our principals in Korea
  - · lower inventories although much improved at year end
  - more competitive market
- » Strong performance from Goscor, distributor of industrial products
- » Weakening of the Rand had an impact on margins

### **Automotive Retail**

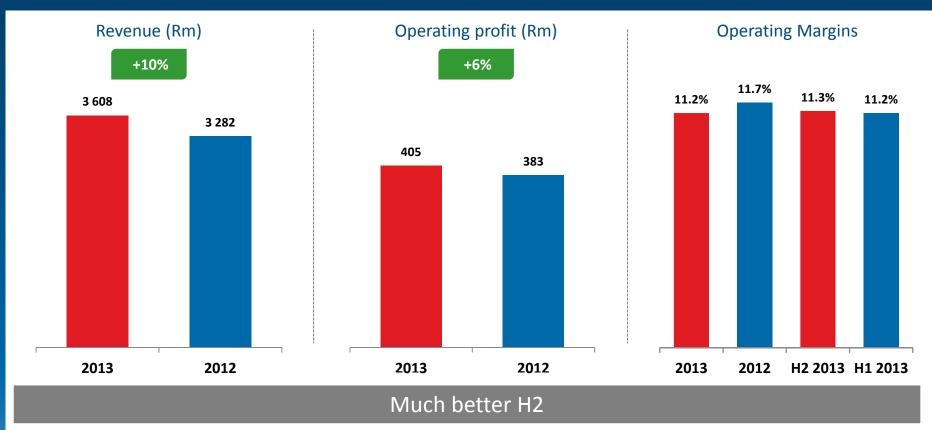




- » New vehicle sales growth of 10% in SA, ahead of industry growth of 7,6%
- » Used car volumes continue to improve
- » Good growth from parts revenue focus on after-sales activities
- » UK performed well recent acquisitions also contributed positively
- » Beekmans performed well while Jurgens produced a mixed result

# Car Rental (excluding Tourism)

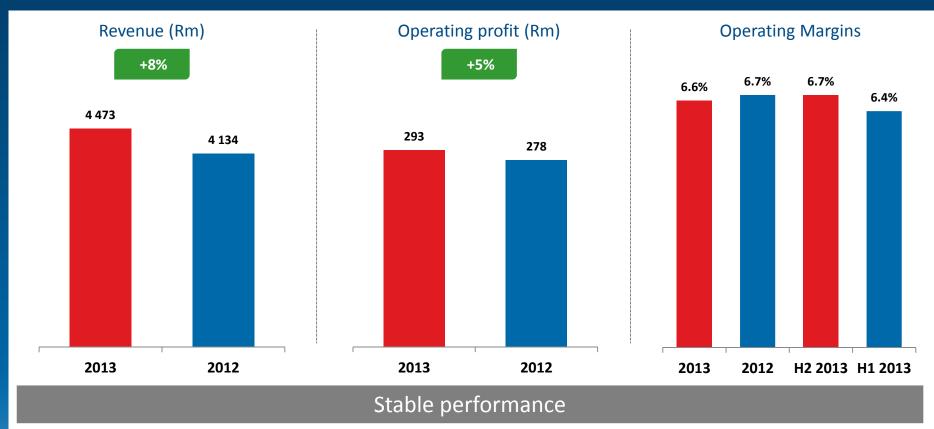




- » Includes Car Rental, Auto Pedigree & Panel shops Tourism business being disposed of
- » Competition remains fierce in car rental market
- » Good second half performance; improved utilization
- » Margins impacted by significantly higher accident costs and adverse sales mix
- » Auto Pedigree had an excellent year
- » Panel business continues to improve
- » Improved ROIC from 10.2% to 12.6%

### **Autoparts**





- » Reported separately for the first time
- » Midas performed satisfactorily in a sluggish market
- » Afinta acquisition contributed positively
- » Alert Engine Parts performed well
- » Turbo Exchange was impacted by competitively priced imports
- » Commenced African expansion initiatives

### Aggregate aftermarket parts and industrial (excluding NAC)





- » Pursued strategy to add aftermarket vehicle parts, components, industrial equipment and new areas of distribution
- » These businesses contributed R6,6 billion of turnover and R505 million operating profit for the period (8% of group operating profit)
- » Margin affected by Jurgens selective retail strategy
- » Disposed of NAC during the year, thereby exiting aviation distribution
- » Expanded heavy duty product range





### **Financial Services**



### Insurance

- » Short term and life
- » Motor insurance, value added products and goods-in-transit cover

#### **Revenue contribution**

(incl. inter-segment revenue)

#### R3bn





### Other

- » Maintenance plans, service plans, warrantees
- » JV's with banks
- » Vehicle tracking

#### **Revenue contribution**

(incl. inter-segment revenue)

#### R1bn





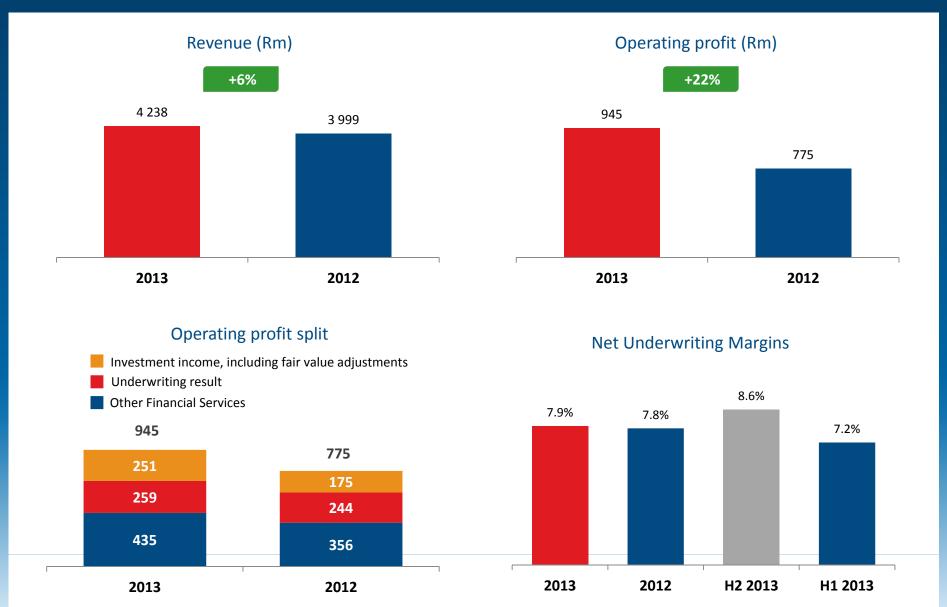






### **Financial Services**





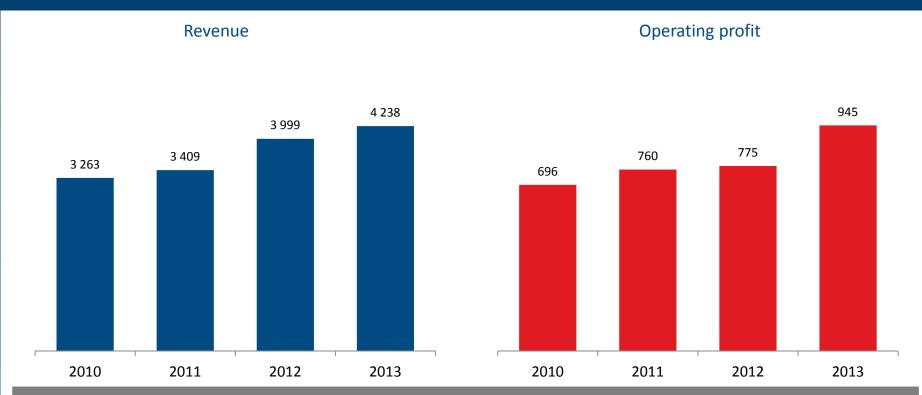
### **Financial Services**



- » Excellent performance; improved underwriting performance in H2
- » Adcover, Paintech and Warranties performed well and showed good growth
- » Insurance underwriting conditions in motor comprehensive were challenging
- » Regent exited certain non-performing classes of insurance
- » Regent Life performed well; gross written premiums up 15% for the year
  - Negatively affected by economic assumption changes
- » Investment returns higher equity markets were more favourable
- » Botswana and Lesotho continue to grow; exposure to other African countries becoming a much more meaningful contributor; operating profit up 21%
- Other Financial Services performed well; good growth in new maintenance plansup by 25%
- » Strong growth in finance JV's and new maintenance plans provides valuable annuity earnings underpin for future profits

### Growth trend in Financial Services





Excellent growth – almost R1bn contribution to Group operating profit

- » Central to our strategy of optimising our position in the vehicle sales value chain
- » Leverages off Imperial's strong distribution and retail network capability in the motor vehicle industry
- » Underpinned by strong annuity income streams
- » Investment markets could add volatility; prudent management of investment portfolio

# Imperial underpinned by strong annuity and diversified revenue streams



#### **Financial Services**

# R4.2bn revenue (16% contribution to group operating profit)

- » Short term and Life Insurance = R3bn premium income (incl. VAPS; Warranties)
- » JV Books with banks growing = ± R20bn
- » Maintenance funds = ± R2,5 bn
- » Provide valuable earnings stream over the next 3-5 years

#### **Used Cars**

### Approx. 67 000 used cars sold p.a.

- Channels Automotive Retail + Distribution, RetailAllied Services + Auto Pedigree
- » Less volatile and performs well when new car market is under pressure

#### Service Revenues

#### R3.8bn revenue

- » Automotive Retail and Distribution, Retail & Allied Services
- » Parts revenue growing with growth in car parc
- » Higher margins and annuity in nature

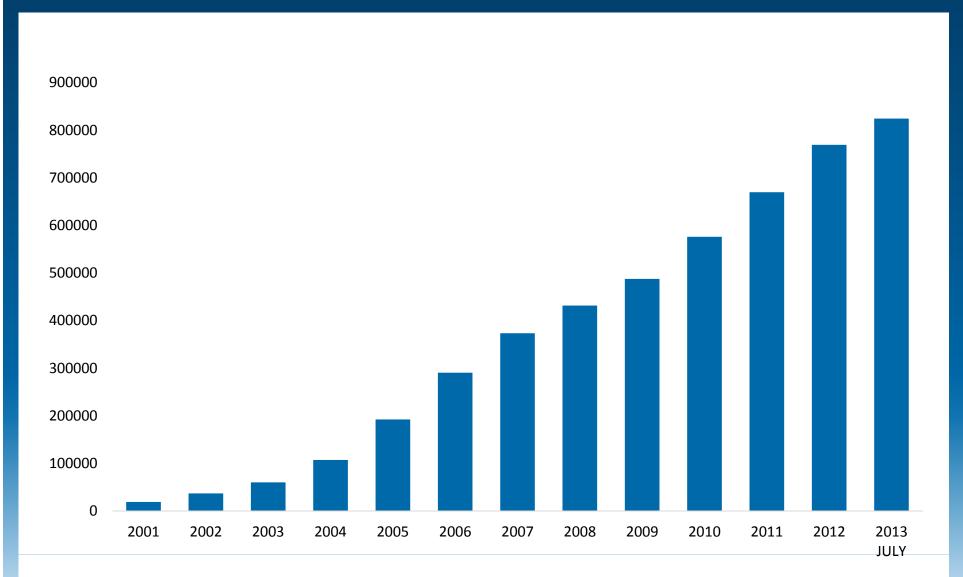
### Aftermarket parts

#### R4.5bn revenue

- » Midas; Alert; Afintapart
- » Resilient to economic cycles replacement parts
- » Car parc approx. 10m vehicles

### Cumulative sales of vehicle brands distributed





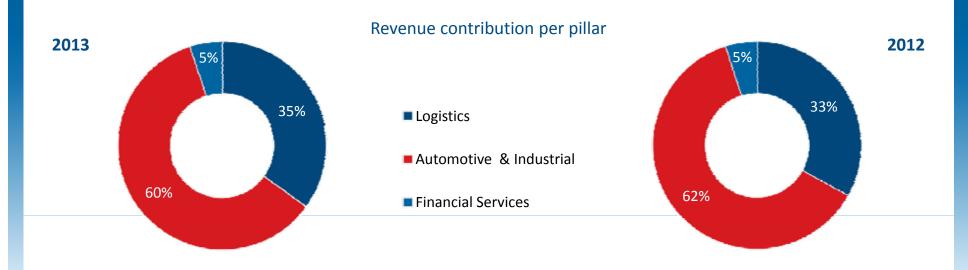




# Income statement



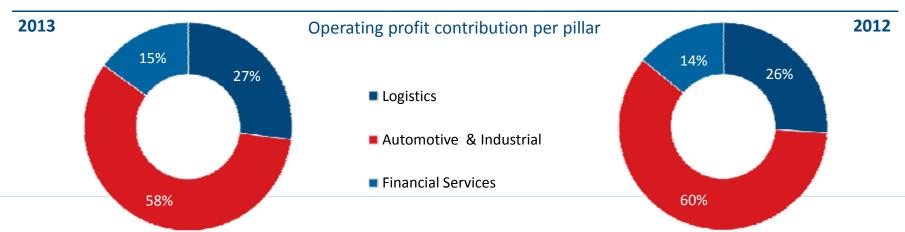
Rm		2013	2012	% Change
Revenue		92 382	80 830	14%
» Logistics:	+21%; Positive contribution from acquisitions and growth in Rest of Africa			
» Automotive & Industrial:	+11%; Growth in new and used vehicle sales; strong growth in annuity revenues from parts and service			
» Financial Services:	+6%; current auto cycle favours Financial Services division; impacted by exit of certain non performing classes of insurance			





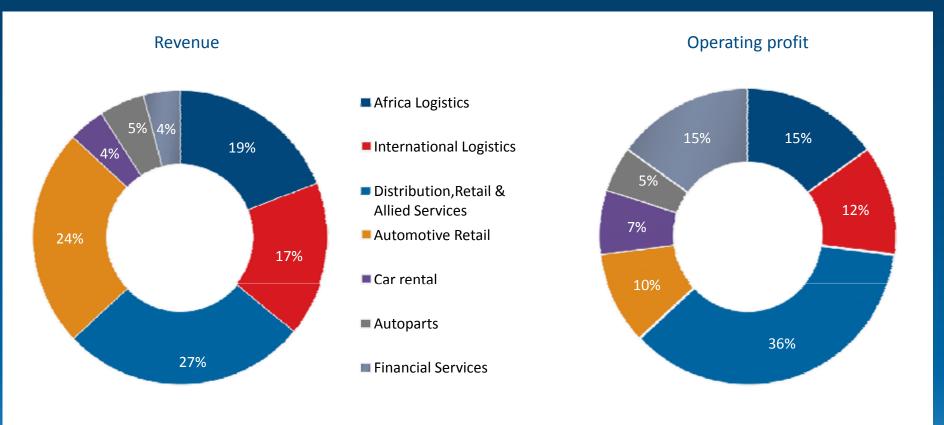
Rm	2013	2012	% Change
Revenue	92 382	80 830	14%
Operating profit	6 087	5 638	8%
Operating profit margin	6,6%	7%	

- » The transport strike in SA and tougher trading conditions in Germany had an adverse impact on Logistics margins;
- » Operating profit benefited from acquisitions but also affected by businesses disposed of
- » A weakening currency, lack of stock availability and a more competitive market impacted margins in Automotive and Industrial
- » Margins improved in Financial Services strong investment performance and good growth in Other Financial Services



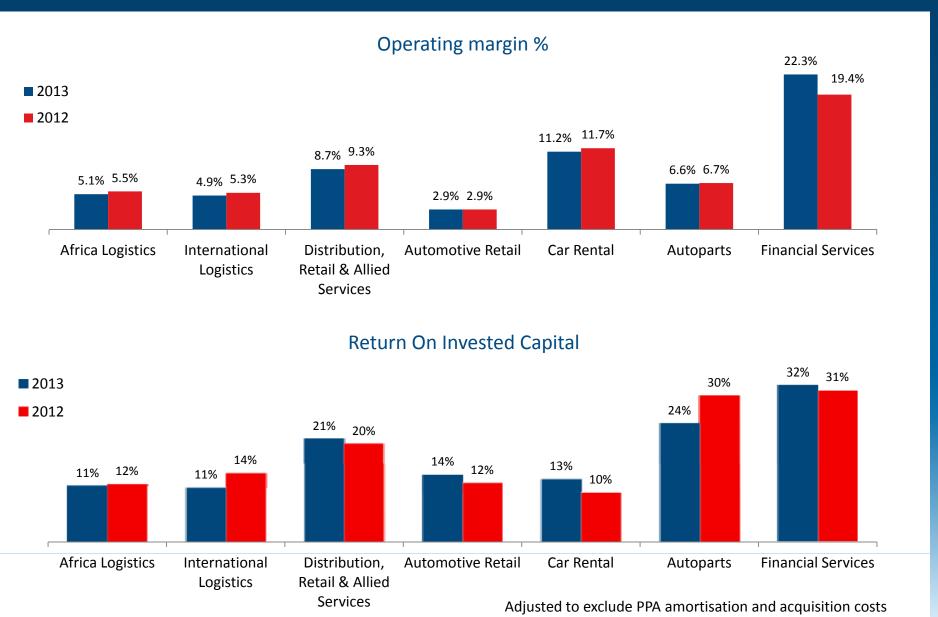
### **Divisional statistics**





#### **Divisional statistics**







Rm	2013	2012	% Change
Revenue	92 382	80 830	14%
Operating profit	6 087	5 638	8%
Amortisation of intangible assets	(254)	(128)	
Foreign exchange gains/(losses)	24	(10)	
Business acquisition costs	(15)	(51)	
Recoupments/(impairments) from sale of properties	8	(32)	
Realised gain on sale of available for sale investment	10	-	
Revaluation of contingent considerations	66		
Exceptional items	(178)	(12)	

- » Amortisation of intangibles relate largely to Lehnkering's contribution for the full year and the RTT Health Sciences acquisitions for 6 months
- » Exceptional items include:
  - » Impairment of goodwill R139m
  - » Loss on disposal of investments and subs R39m



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Revaluation of contingent considerations	66	-	
Exceptional items	(178)	(12)	
Net financing costs	(744)	(681)	9%
Interest cover	8.2x	8.3x	



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Realised gain on sale of available for sale investment	10	-	
Revaluation of contingent considerations	66	-	
Exceptional items	(178)	(12)	
Net financing costs	(744)	(681)	9%
Income from associates	86	46	87%

- » Excellent contribution from Mix (29% shareholding)
- » Contribution from smaller associates improved
- » Acquisition of 49% of MDS Logistics Nigerian logistics acquisition effective from 26 April
- » Ukhamba performed better due to reversal of impairment of DAWN in the prior year



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Exceptional items	(178)	(12)	
Net financing costs	(744)	(681)	9%
Income from associates	86	46	
Tax	(1 404)	(1 382)	
Effective tax rate	28%	29%	
Net profit for the period	3 686	3 388	9%
Attributable to Imperial shareholders	3 294	2 980	11%
Attributable to minorities	392	408	(4%)

### Balance sheet



Rm	2013	2012	% Change
Property, plant and equipment	9 257	8 080	
Transport fleet	4 626	4 336	
Vehicles for hire	2 465	2 321	
Intangible assets	5 206	4 234	23%
Investments and loans	3 218	2 433	32%
Other assets	3 091	2 256	37%

- » Intangible assets increased mainly due to the acquisition of RTT Health Sciences and a weaker Rand
- » Investment and loans increased due to Regent increasing its equity exposure and investing its cash into longer term deposits
- » Other assets increased as a result of assets classified as held for sale and due to the acquisition of 49% of MDS Logistics

## Balance sheet



Rm	2013	2012	% Change
Property, plant and equipment	9 257	8 080	
Transport fleet	4 626	4 336	
Vehicles for hire	2 465	2 321	
Intangible assets	5 206	4 234	23%
Investments and loans	3 218	2 433	32%
Other assets	3 091	2 256	37%
Net working capital	6 158	4 607	34%
Cash resources	1 844	3 545	
Assets	35 865	31 812	

- » Net working capital increased mainly due to acquisitions and improved inventory position in Automotive Retail and Distribution, Retail & Allied Services divisions
- » We are now optimally stocked in both divisions

## Balance sheet

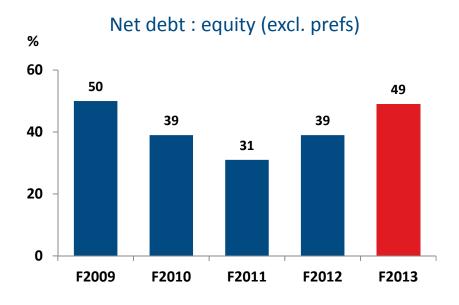


Rm	2013	2012	% Change
Total shareholders' interest	17 713	15 889	11%
Interest bearing borrowings	10 568	9 747	8%
Other liabilities	7 584	6 176	
Equity and liabilities	35 865	31 812	

- » Equity Impacted by:
  - Higher retained income
  - Gains arising on translation of foreign operations R731m
  - Share buy-back (R742m)
  - Dividend paid (R1 478m)

## Gearing





- » Euro bond of €236 matured new bond of R750m issued in SA
- » Higher net debt
  - Acquisitions
  - Share buy back (R742m)
  - Translation of foreign debt due to weaker Rand
- » Capacity for further acquisitions and organic growth
- » Group has R5.9bn un-utilised funding facilities

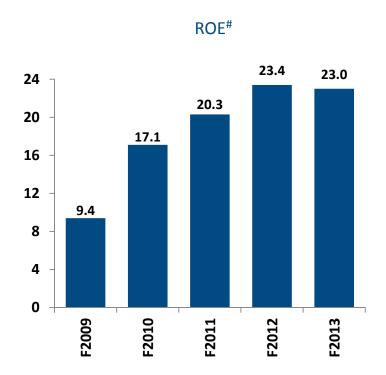
- » Net D:E below target ratio of 60% 80%
- » Moody's Ratings:
  - Domestic short term credit rating P-1.za
  - Domestic long term credit rating A2.za
  - International scale rating Baa3

#### Returns



16.2

16.3





**ROIC vs WACC** 

16.5

# based on core earnings

#### » ROE is healthy

- More asset-light business mix
- Underpinned by growth in annuity revenue streams and financial services
- Strong balance sheet management and focus on returns

- » Objective: Average ROIC > than WACC + 4% through the cycles
- » WACC declined due to share buyback and additional finance on Lehnkering acquisition

# Cash flow – operating activities



Rm	2013	2012	% Change
Cash generated by operations	8 795	8 198	7%
Net working capital movements	(1 604)	(758)	112%
Cash generated by operations pre-capital expenditure	7 191	7 440	
Net finance costs and tax paid	(2 138)	(2 203)	
Cash flow from operating activities pre rental assets capex	5 053	5 237	(4%)
Expansion capex rental assets	(332)	(352)	
Net replacement capex rental assets	(584)	(505)	
Cash flow from operating activities	4 137	4 380	
·			

- » Net working capital increased due to improvement in inventory to normalised levels in both Automotive Retail and Distribution, Retail & Allied Services
- » Inventory turn still good at 15 times vs 17.5 times in the prior year

# Cash flow – investing activities



Rm	2013	2012	% Change
Net disposal/(acquisition)of subs and businesses	(539)	(1 868)	
Capital expenditure	(2 161)	(1 735)	25%
Expansion	(1 350)	(773)	
Replacement	(811)	(962)	
Dividend received from Ukhamba	-	387	
Net movement in associates and JVs	(321)	(94)	
Net movement in investments, loans and non-current financial instruments	(771)	(63)	
Total investing activities	(3 792)	(3 373)	12%

- » Net replacement and expansion capital expenditure excluding car rental vehicles was 25% higher to fund growth and also impacted by the weaker rand
- » Net movement in associates & JV's increased due to the MDS acquisition
- » Increase in equities, loans and other due to Regent increasing its equity exposure

# Cash flow – summary



Rm	2013	2012
Cash flow from operating activities (pre capex)	5 053	5 237
Net acquisition of subsidiaries and businesses	(539)	(1 868)
Capital expenditure	(3 077)	(2 592)
Dividend received from Ukhamba	-	387
Net movement in associates and JV's	(321)	(94)
Net movement in equities, loans and other	(771)	(63)
Dividends paid, hedge costs	(2 595)	(1 632)
(Increase)/Decrease in net debt	(2 250)	(625)
Free cash flow – total operations	3 658	3 770
Free cash conversion ratio	106%	125%

<sup>»</sup> Free cash flow still strong





### Strategy



- » Focused on generating higher returns on capital
- » Seeking growth opportunities in and adjacent to existing industries and geographies
- » Focused on expanding our footprint in logistics industry in Africa and abroad
  - Specific focus on consumer logistics in Africa
  - Europe to expand around existing themes, following its customers globally
- » Maximizing position in motor value chain
  - Scale and experience stands us in good stead
  - Enable us to earn increasing annuity income streams from financial services and a growing vehicle parc (parts & services)
- » Distribution of products which carry strong brands in the automotive and industrial markets remain a core focus
- » Car Rental focus will be on further improving the returns
- » Regent and LiquidCapital to expand product ranges and further improve market penetration

## Key acquisitions and disposals over the last five years



#### Logistics

- » Lehnkering major chemicals logistics player in Europe
- » CIC expansion of African distribution network
- » RTT Health Sciences pharmaceutical distribution and logistics in SA and Rest of Africa
- » 49% of MDS Logistics leading Nigerian logistics player
- » Disposed of Megafreight\*
- \* Revenue and Operating Profit contribution of R87m (F2012: R517m) and R7m (F2012: R33m) respectively

#### **Financial Services**

- » Disposed of remaining 49.9% of Imperial Bank
- » Created new financial services division
- » Launched Imperial Fleet Management in a JV with Wesbank
- » Launched ARIVA in a JV with JD Group
- » Acquired a 29% interest in Mix Telematics

#### Automotive & Industrial

- » Midas expanding into aftermarket parts
- » Goscor
- » Datadot
- » Bobcat
- » Afintapart SA
- » Acquired an additional 11% in Renault SA
- » Disposed of National Airways Corporation#
- » Disposal of Tourism in progress^

# Revenue and operating profit contribution of R700m (F2012: R1 387m) and R26m (F2012: R57m) respectively ^Revenue and Operating Loss contribution of R412m (F2012: R519m) and -R25m (2012: -R3m) respectively

Over R4bn spent on acquisitions over the period

ROE improved from 9.4% to 23%

# Complementary business units



#### Auto and Financial services



Cash

Enrich value chain Generate cash flow Logistics



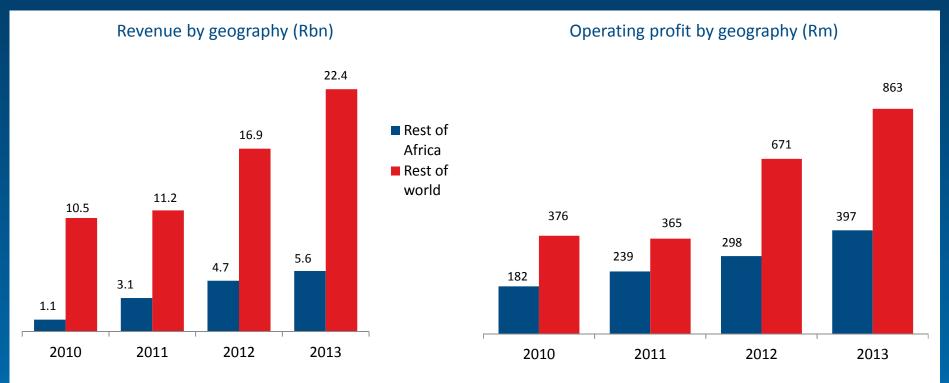
Expansion, Growth, Acquisitions

Excess cash: Healthy dividends Share buy backs

**Shareholders** 

# **Growth strategy**





#### Revenue and Operating Profit ex SA has more than doubled over three year period

- » Represents 21% of Group operating profit growing
- » Rest of Africa
  - 3 year Revenue CAGR = 72%; 3 year Operating profit CAGR = 30%
- » Rest of World
  - 3 year Revenue CAGR = 29%; 3 year Operating profit CAGR = 32%

### **Prospects**



- » Logistics industry to remain challenging in SA
  - underwent strategic consolidation
  - expect benefits to be realised in 2014
- » Prospects for the Rest of Africa remain good
  - ideal platform for growth
- » International Logistics positive about its ability to grow
  - Through following customers and acquisitions
- » Tougher conditions expected in new vehicle market
  - · Weakening currency to impact margins, prices and ultimately demand
- » Growth expected to continue in used car sales, aftersales parts and service
- » Car rental market to remain competitive
- » Autoparts to continue to perform solidly
- » Regent underwriting performance will improve
- » LiquidCapital performance to be underpinned by strong annuity income streams
- » Under current conditions we expect it will be difficult to achieve meaningful growth in 2014
- » Well positioned to grow organically and through acquisitions



