

SUPPORTING PEOPLE
THROUGH MOBILITY

Interim results presentation
For the six months ended 31 December 2012

Agenda

- » Highlights
- » Divisional performance
- » Financial Review
- » Group prospects and strategy
- » Questions
- » Appendix

Highlights

Revenue

18%

R45 262m

Operating profit

12%

R2 939m

HEPS

14%

829 cps

Core EPS *

15%

872 cps

Interim dividend per share

27%

380 cps

Good result overall - varied across the group

**Core EPS mainly excludes :*

- *amortisation of intangibles on acquisitions in the current period*
- *business acquisition costs (mainly in the prior period)*

Dividend pay out ratio of approximately 44% of Core EPS; rolling dividend yield of 3,8% based on 22/2/2013 price of R200 per share

Business conditions in key markets

- » Trading conditions challenging in SA and Europe
- » Industrial action in SA and Korea impacted the group
- » Slower growth in the SA motor vehicle market
- » Increasing demand for affordable vehicles
- » Volumes and pricing under pressure in SA Logistics
 - Especially in manufacturing industry
- » German economy slowing
- » Competition in car rental industry remains fierce
- » Insurance underwriting conditions in short term industry were more challenging; equity markets were favourable
- » Current cycle in the motor industry favours our Financial Services division

Imperial's performance during the period

- » Good first half result
- » Good portfolio effect
- » Retail cluster of businesses performed well
- » Strong growth was achieved in annuity revenue streams generated from after-sales parts, service and financial services
- » Aftermarket parts, components and industrial equipment businesses continue to grow
- » SA Logistics and International Logistics were under pressure
 - Strike and volume pressure in SA; Slowing German economy
- » Excellent growth in rest of Africa logistics; operating profit up 22%
- » Acquisition of RTT Health Sciences will contribute significantly to our distribution footprint in Africa
- » Strong cashflow, cash generated by operations up 111%
- » Balance sheet strong – net debt/equity ratio of 52% (excl. prefs)
- » Excellent returns : ROE = 22% (annualised)

Performance of the three business pillars

Logistics



Revenue = R15,9 bn



Operating profit = R707m



Car Rental & Tourism



Revenue = R1,9 bn



Operating profit = R183m



Distribution, Retail & Financial Services



Revenue = R28,9 bn

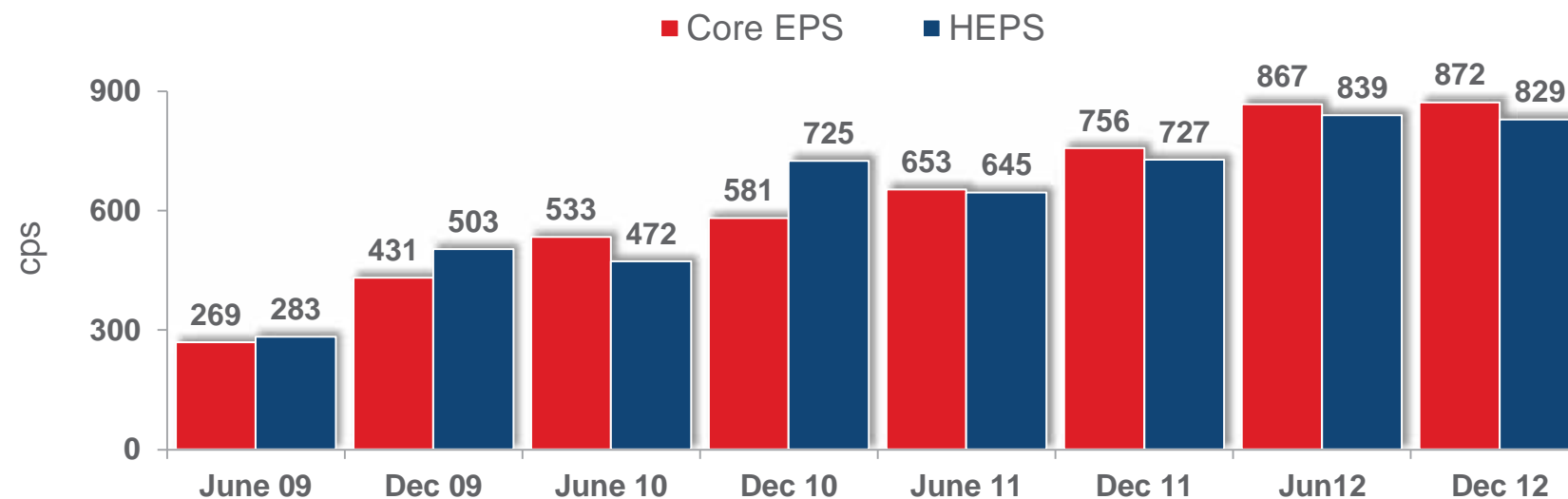
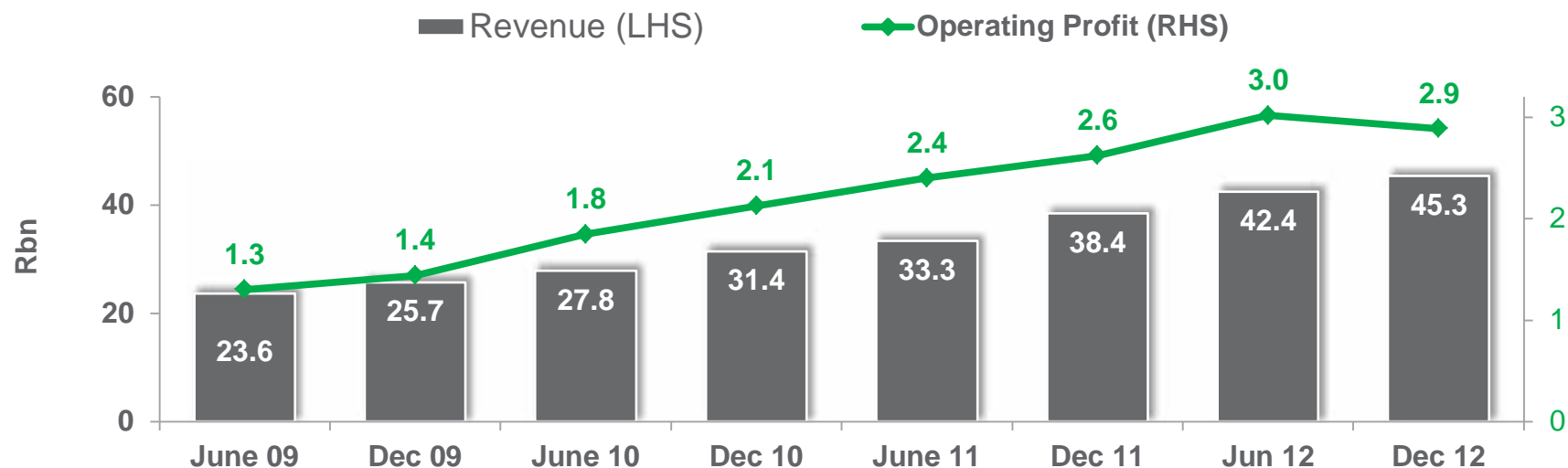


Operating profit = R2,1 bn



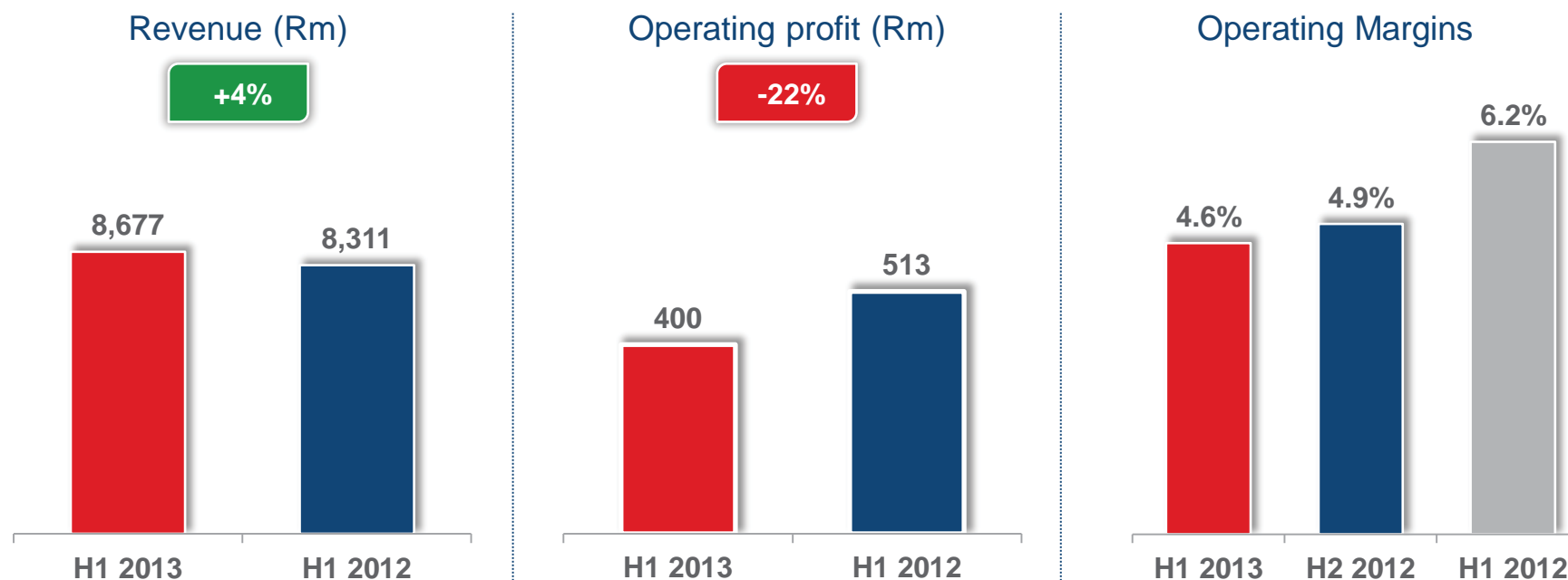
The Three Pillars of Imperial

Group profit trend





Southern Africa logistics

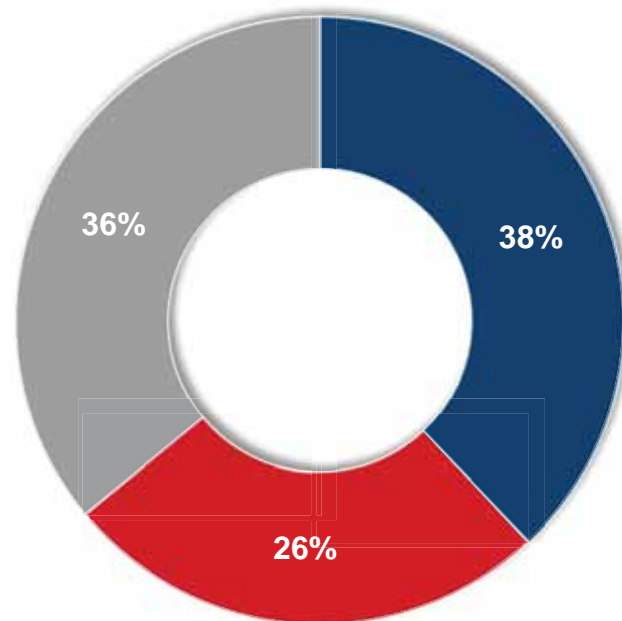


Challenging trading conditions in SA, Rest of Africa strong

- » Strike had a material impact across all South African businesses
- » Volumes and rates, especially in manufacturing were depressed
- » Rest of Africa business performed well and continues to grow – operating profit up 22%
- » RTT health sciences will contribute significantly to distribution footprint in Africa

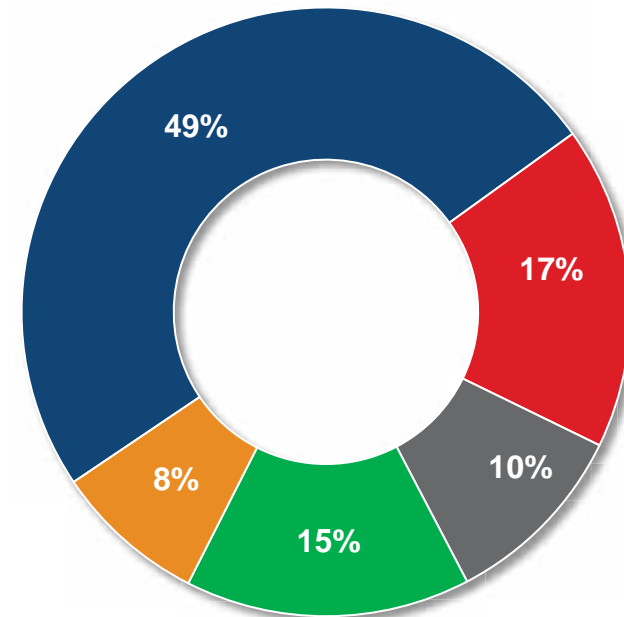
Southern Africa logistics

Revenue by activity



- Freight & Transport
- Warehousing & Distribution
- Supply Chain Management

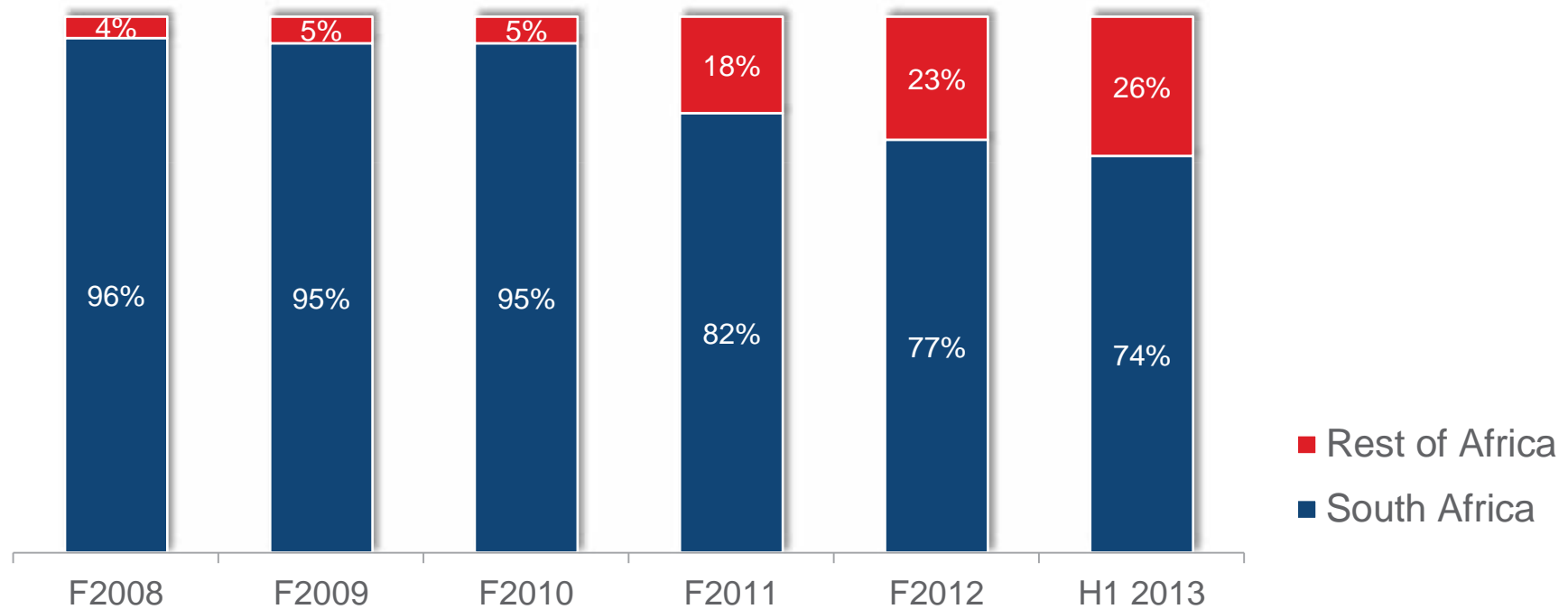
Revenue by sector



- Consumer Goods & Retail
- Industrial Products
- Construction
- Chemicals, Fuel & Gas
- Mining & Agriculture

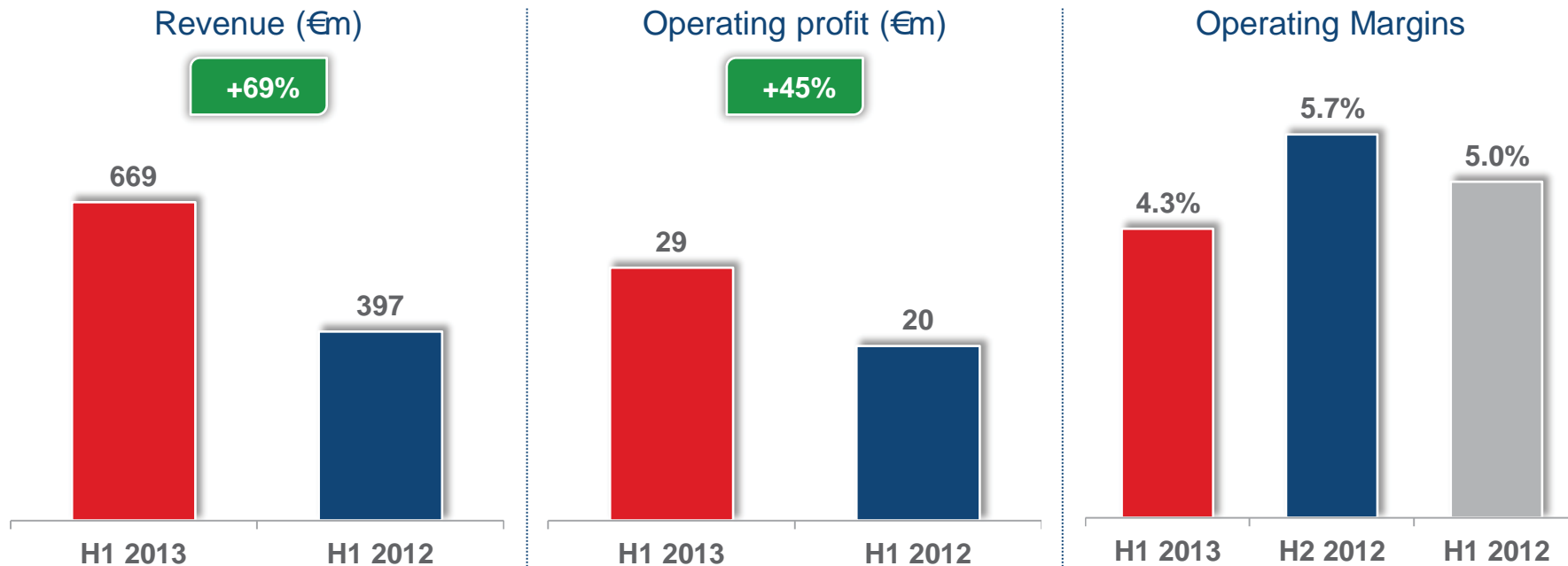
Revenue split between SA and ROA

- » Rest of Africa expansion gaining momentum
- » Revenue up 24%; Operating profit up 22%
- » RTT Health Sciences acquisition will contribute further – approximately R240m p.a of revenue generated in rest of Africa





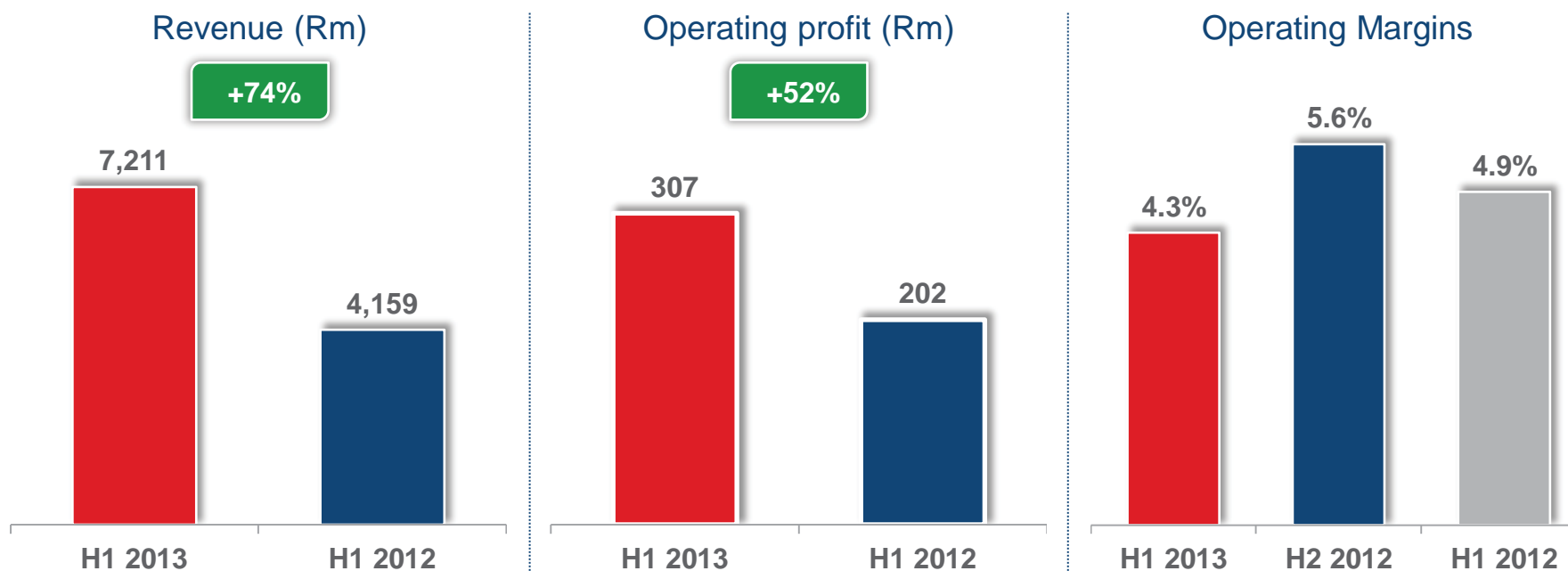
International logistics (EURO)



Slowing German economy

- » Tougher trading conditions; contribution of Lehnkering assisted growth
- » Volumes depressed across most industries – inland shipping industry volumes down 6%
- » Lehnkering experienced normal seasonally low activity levels
- » Contract gains and renewals in parts distribution and in-plant logistics services contributed positively

International logistics (ZAR)

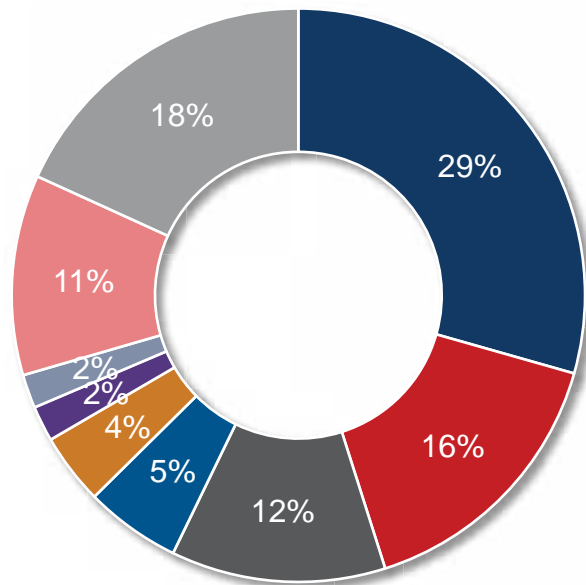


Exchange rate benefit

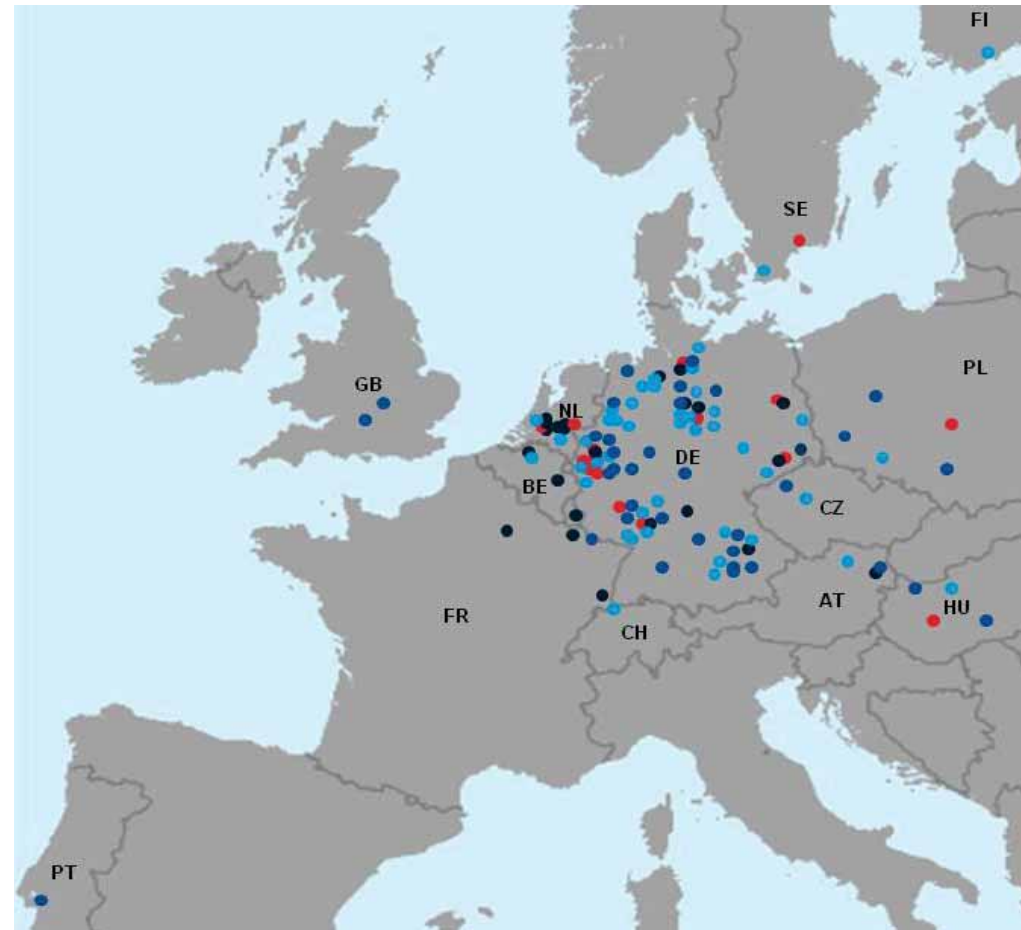
» 2012 Average R/€ 10.79 vs 2011 Average R/€ 10.47

International logistics

Revenue by sector



- Chemicals
- Automotive
- Paper/Packaging
- Food
- Services
- Steel
- Energy
- Agricultural
- Other



- Imperial Shipping Group
- Lehnkering
- Panopa
- Neska
- Brouwer Shipping

German chemical production

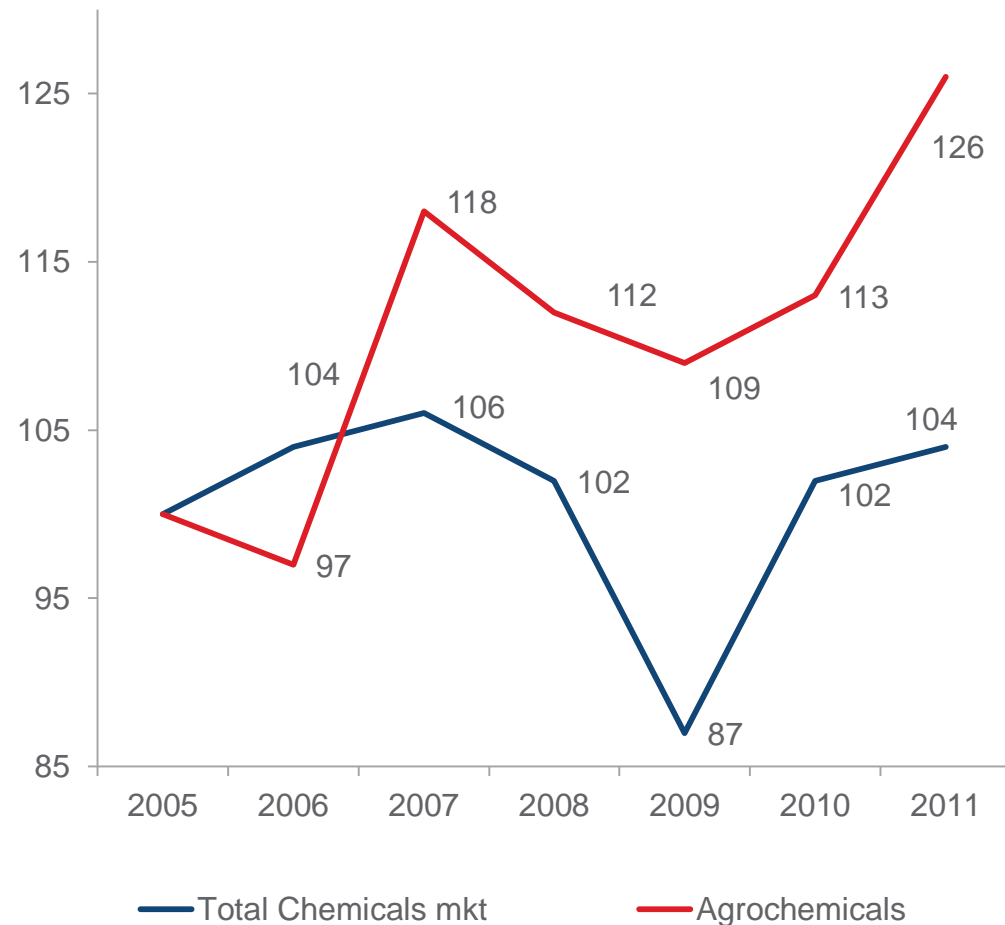
LEHNKERING

Specialised chemical and liquid food warehousing, distribution and contract manufacturing business. Shipping and Steel have been incorporated into Imperial Shipping and Panopa

- » Strong footprint in chemical industry
- » Combination of logistics, value added services & outsource manufacturing
- » Approximately 76% of revenue in contract manufacturing from Agrochemicals industry
- » Agrochemicals industry historically resilient to economic downturns



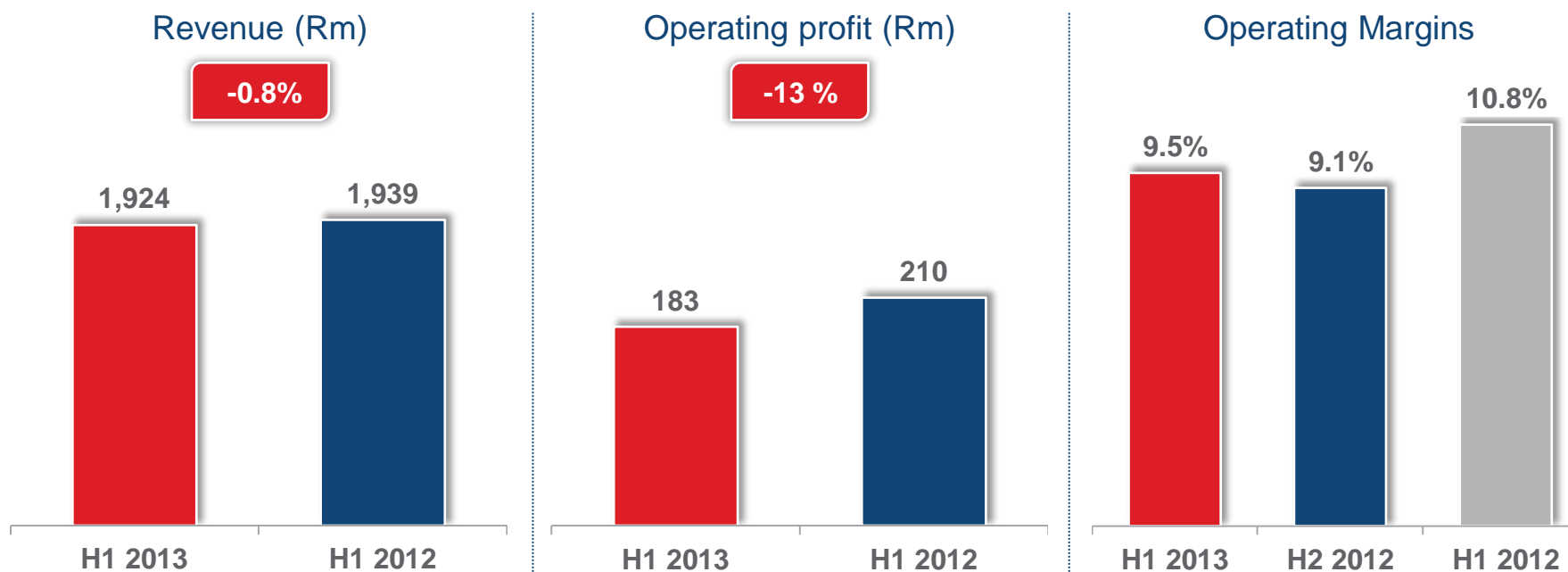
Production Index (2005 = 100)



Source: VCI Chemical Industries Association



Car Rental and Tourism



Performance below expectation

- » Margin improvement vs H2 2012 due to turnaround at Auto Pedigree & Panelshops
- » Revenue flat - impacted by growth of lower rate insurance replacement business
- » Utilisation reduced from 70% to 69% - impact of hail storms and higher accident levels
- » Tourism performance was disappointing



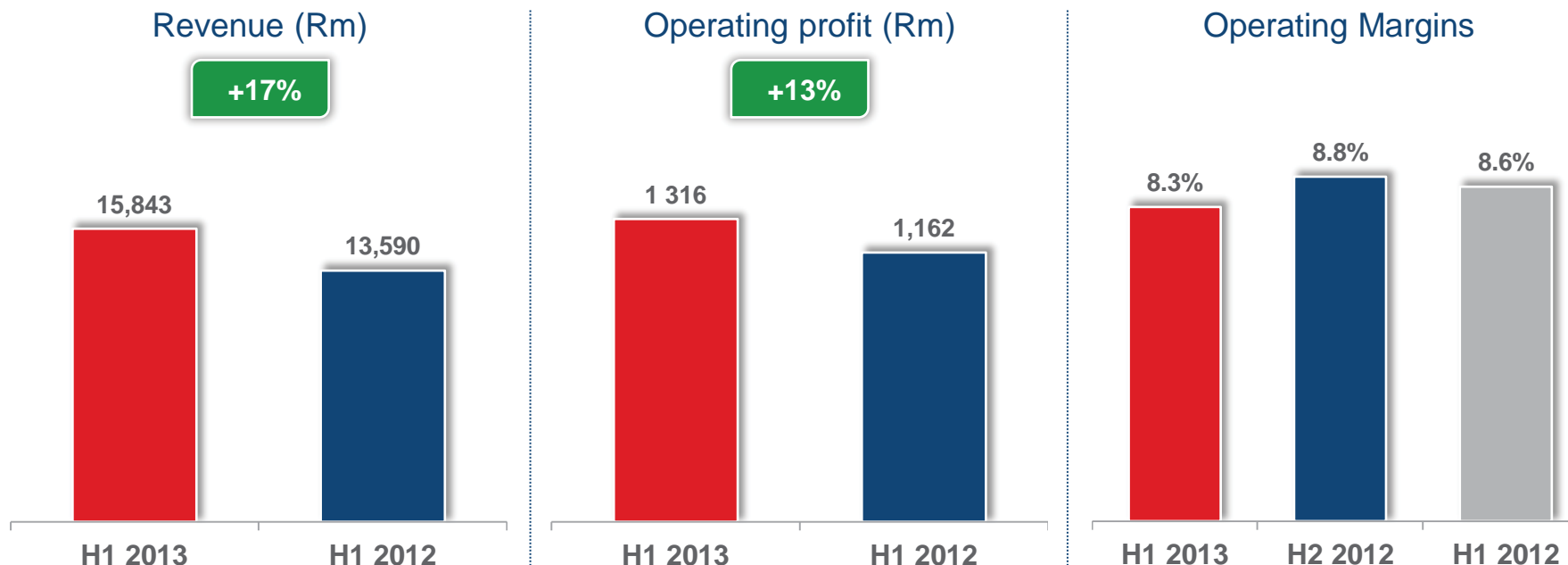
FAST MOVING
FORWARD THINKING



IMPERIALTM

Distributorships

Distributorships



Performed well

- » Excellent revenue growth mainly due to improved after sales
- » Impacted by supply disruptions due to strike experienced by our principals in Korea
 - Lower inventories
 - Sub-optimal supply mix, which impacted margins
- » Strong growth in used car sales
- » Margins also impacted by weaker currency
- » NAC disposal concluded on 15 February 2013 – R433m capital released

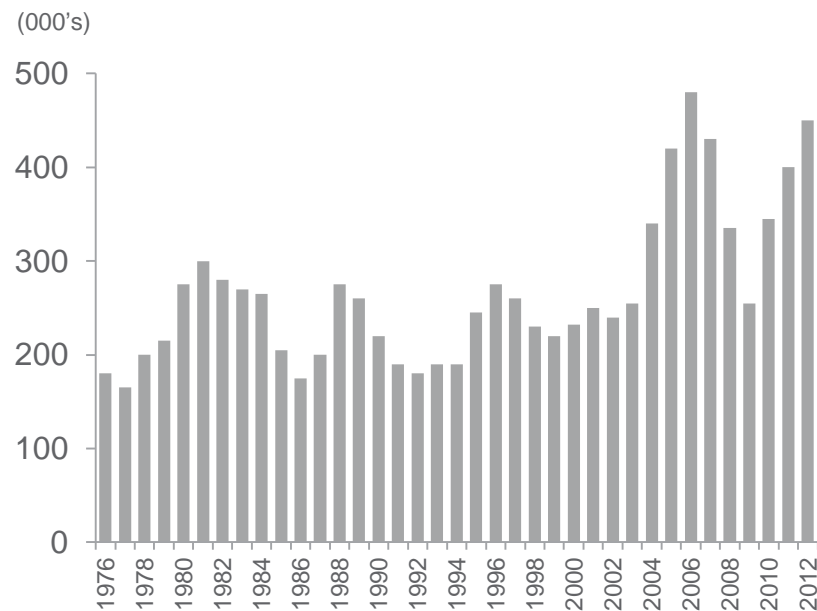


South African new vehicle sales

» Fundamentals continue to be good

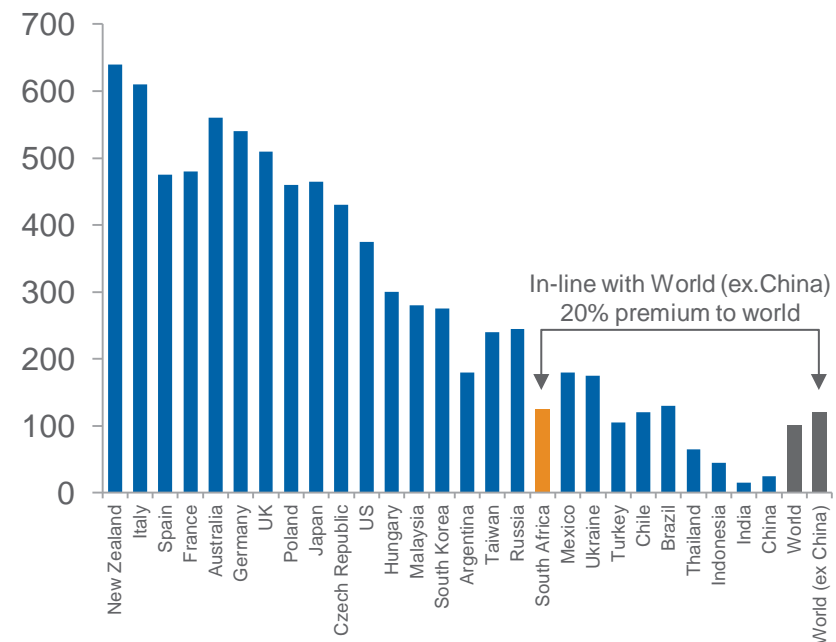
- Good levels of credit availability
- Low interest rates
- Still below peak of 2006
- Underpenetrated market relative to developed world – in line with emerging market peers

Passenger car sales (units)



Source: NCR, SBG Securities

Vehicle penetration in SA (units per 1 000 people)

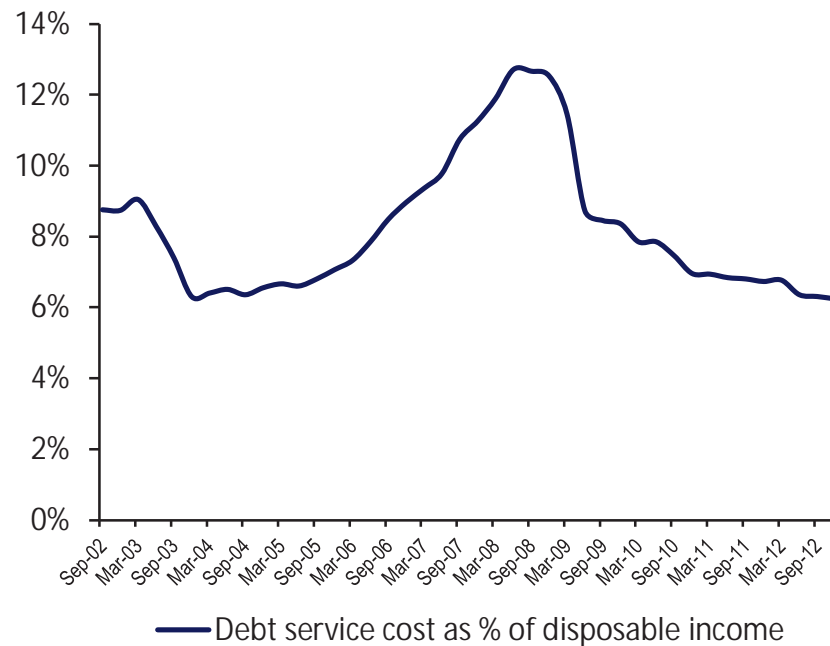


Source: NCR, SBG Securities

Vehicle affordability good

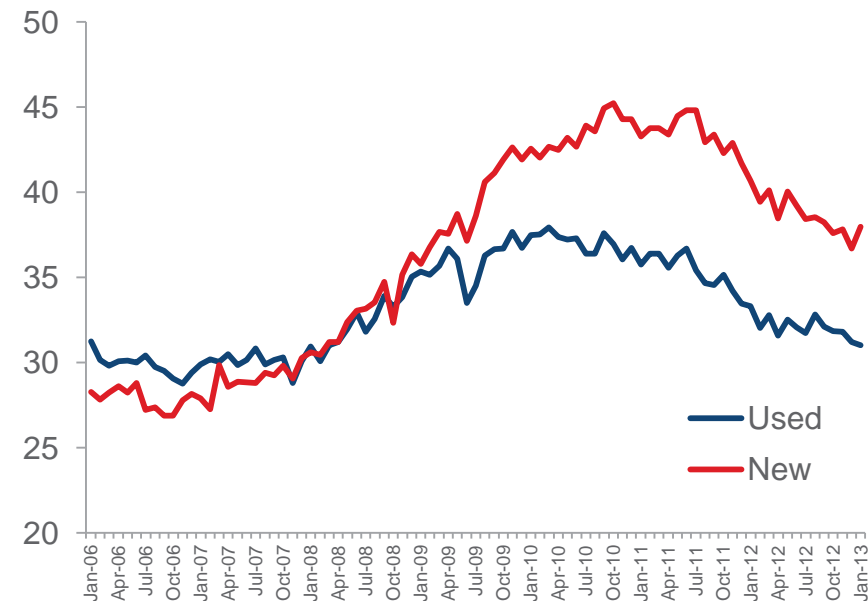
- » Debt servicing costs have declined
- » Consumers are changing their cars much earlier
- » Will support demand

Debt service cost as a percent of disposable income



Source: NCR,UBSe

Replacement cycles getting shorter (loan duration)

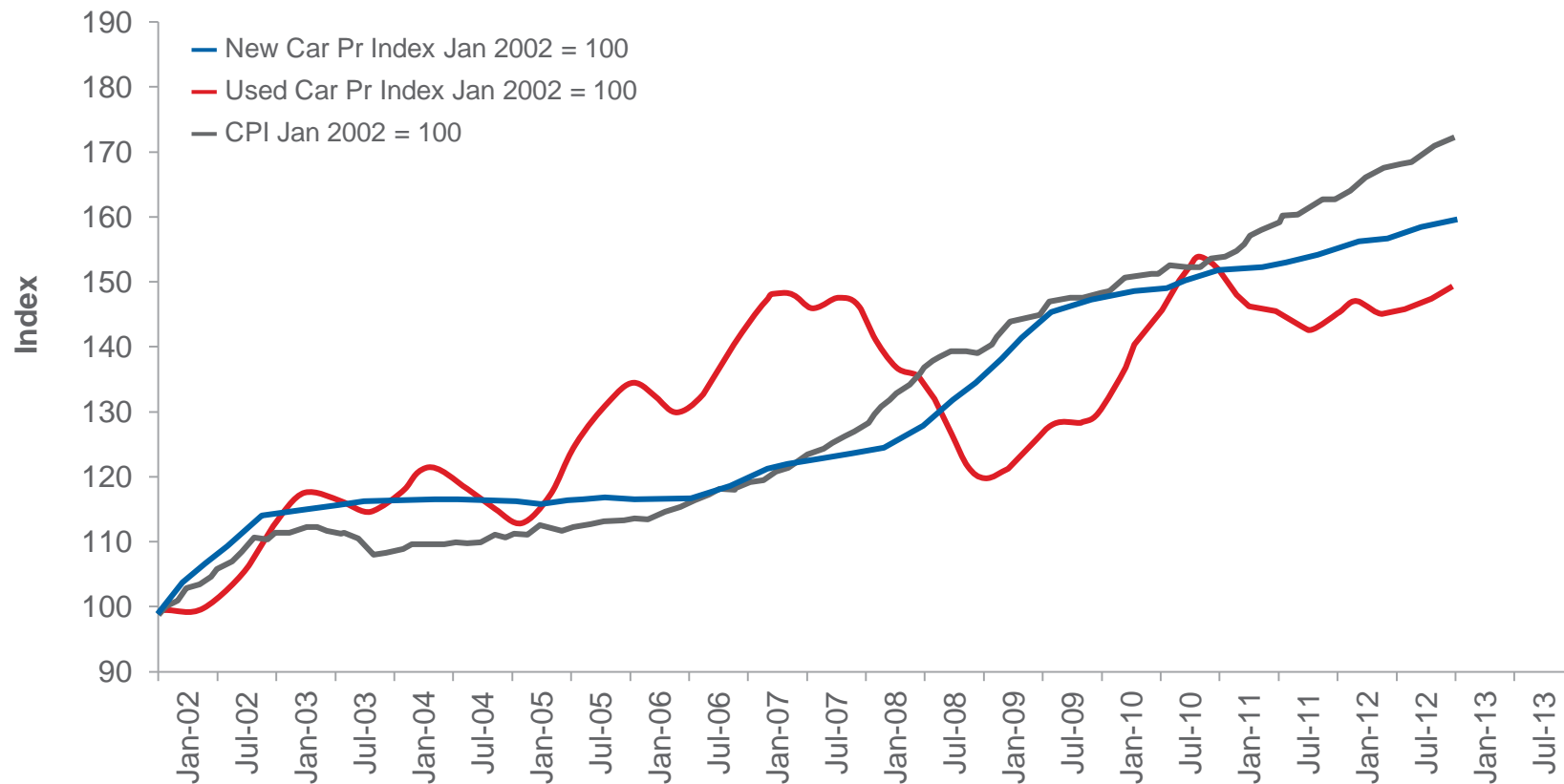


Source: Wesbank,UBSe

Vehicle affordability good

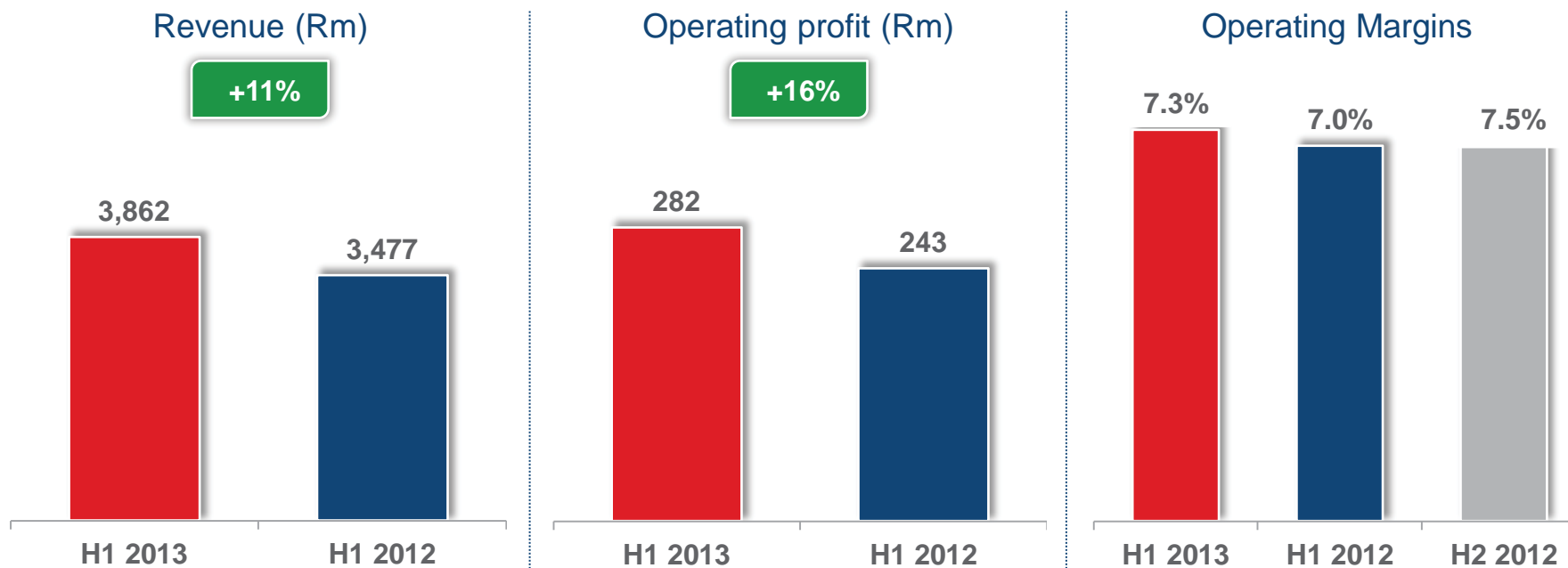
- » New car prices have lagged inflation
- » Weaker currency poses a risk but low interest rates will assist

New Car Pricing vs Used Car Pricing vs CPI (Jan 2002 = 100)



Source: NAAMSA, Stats SA, I-Net Bridge, SGB Securities

Automotive parts and industrial products

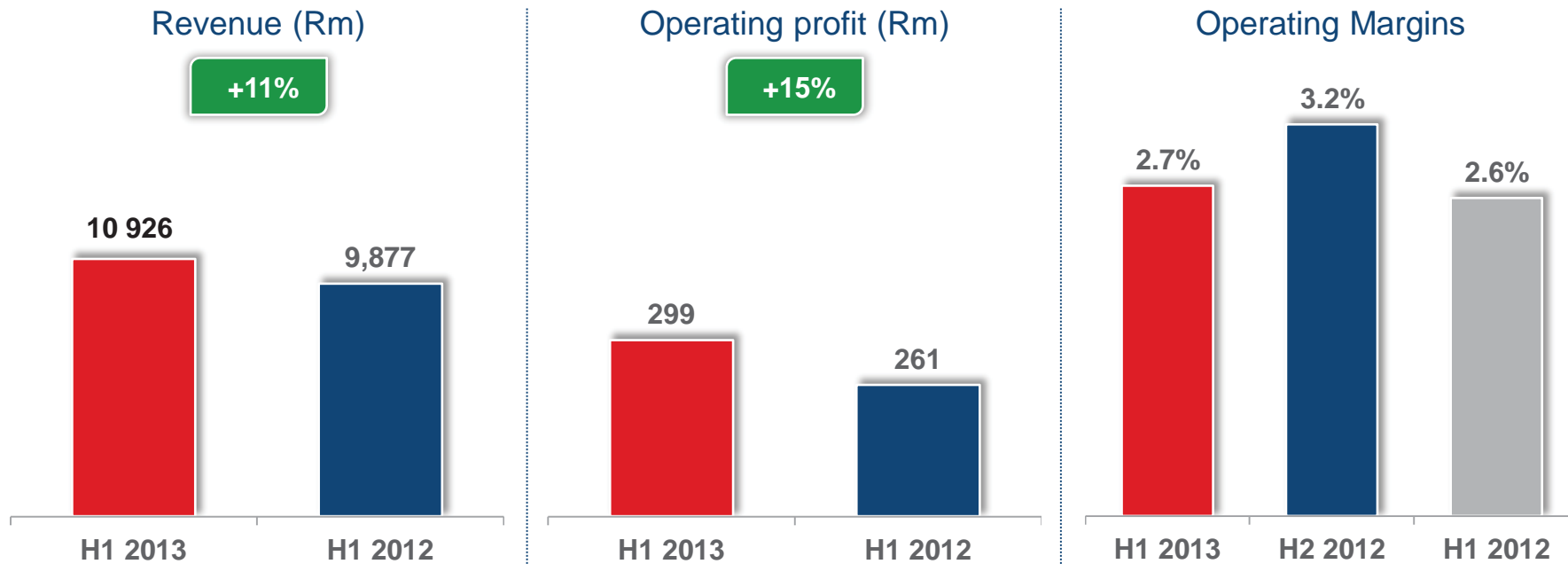


- » Overall margin improvement evident
- » Contributed R3,9bn of turnover and R282m of operating profit
- » Autoparts performed satisfactorily in a sluggish market
- » Goscor and newly acquired Datadot performed well
- » Continue to pursue strategy of adding new areas of distribution
- » Afintapart (commercial vehicle parts distributor), added to the portfolio

Includes: Jurgens, Beekmans, Midas, Alert, Goscor, EZ-GO, Bobcat, Sedgeway, Datadot, NAC



Automotive Retail



Good growth in operating profit

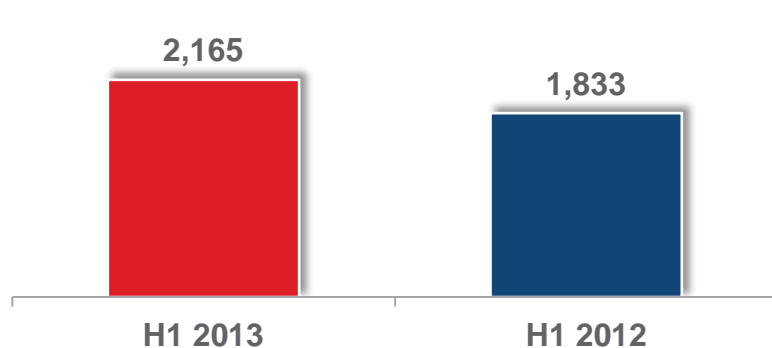
- » New vehicle unit sales 9% up; in line with the industry
- » Used vehicle sales improved; good growth in part sales
- » In the UK, truck dealerships performed well in market that remained depressed
- » Beekman Canopies' showed good growth; volumes at Jurgens flat



Financial Services

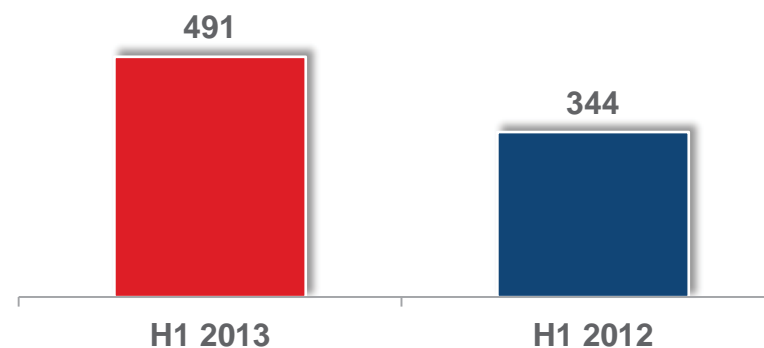
Revenue (Rm)

+18%



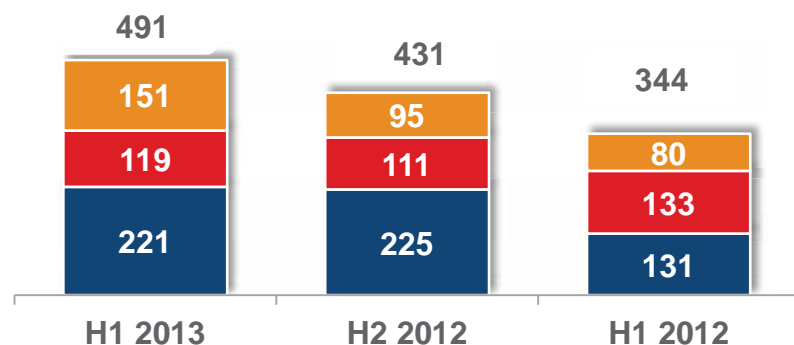
Operating profit (Rm)

+43%

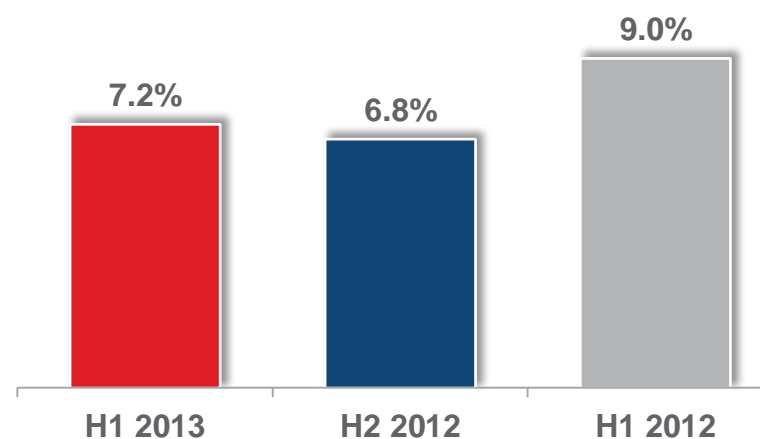


Operating profit split

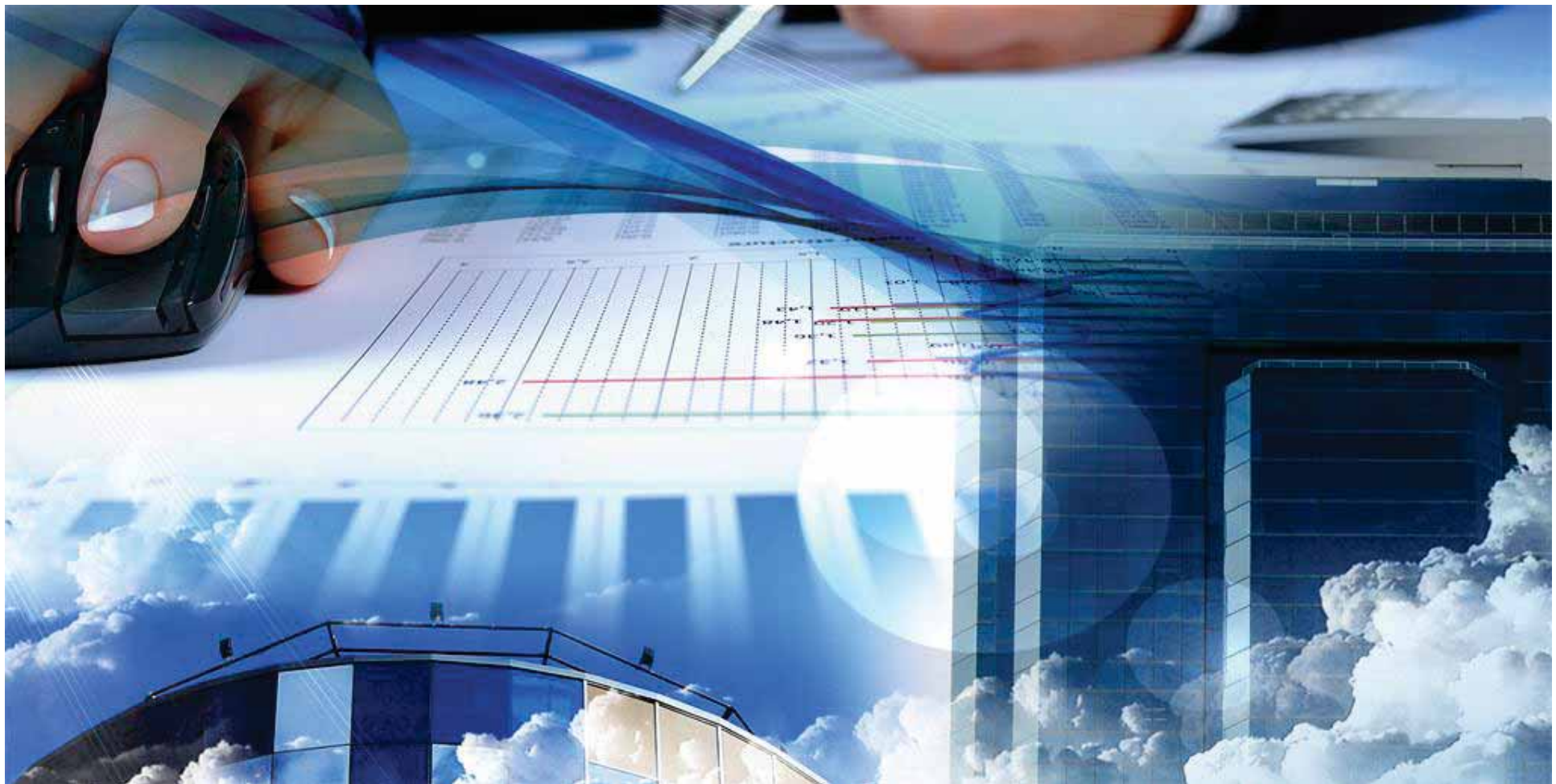
- Investment income, including fair value adjustments
- Underwriting result
- Other Financial Services



Net Underwriting Margins



- » Excellent performance
- » Regent Life solid, with gross written premiums up 20%
- » Adcover, Paintech and Warranties performed well and showed good growth
- » Overall underwriting margin declined to 7,2% but up on H2 2012
- » Affected by severe weather
- » Investment returns higher; larger exposure to equity markets which were favourable
- » Botswana and Lesotho continue to grow; operating profit doubled
- » Other Financial Services performed well; growth in new maintenance plans
- » Release from maintenance funds significantly higher due to change in estimate
- » Strong growth in finance JV's and new maintenance plans provides valuable annuity earnings underpin for future profits

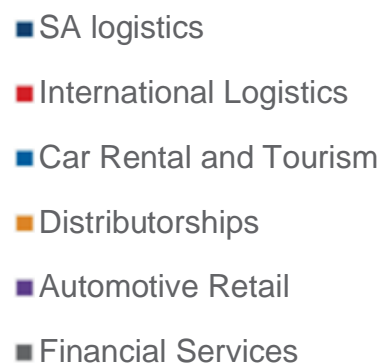
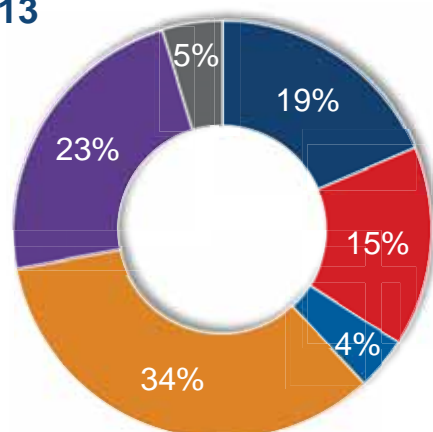


Income statement

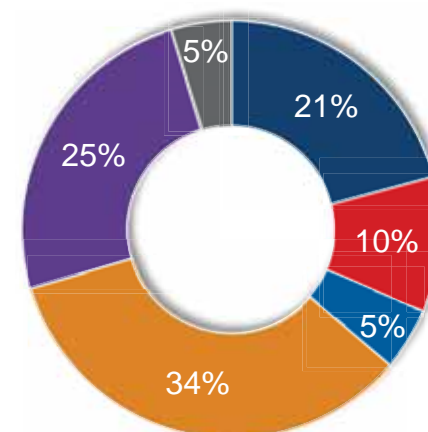
Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
» Logistics: +27%; growth mainly from Germany; Lehnkering acquisition			
» Distributorships: +17%; good growth in annuity revenue streams and used cars			
» Automotive Retail: +11%; increased new vehicle unit sales			
» Financial Services: +18%; current auto cycle favours Financial Services division			

Revenue contribution per division

H1 2013



H1 2012



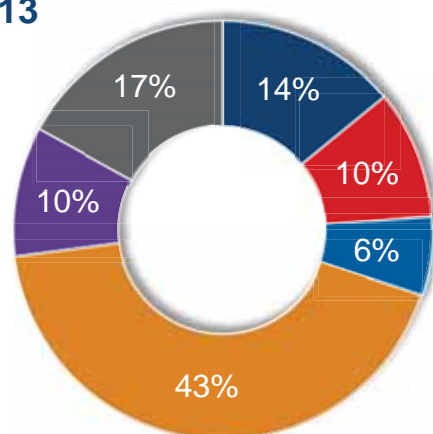
Income statement

Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
Operating profit	2 939	2 621	12%
Operating profit margin	6,5%	6,8%	

- » Strike had an adverse impact in SA Logistics; Car Rental and tourism margins under pressure
- » Volume pressure in International Logistics; slower German economy
- » Insufficient supply of inventories due to strike in Korea impacted product mix in Distributorships adversely
- » Margin improvement in Auto Retail and Financial Services

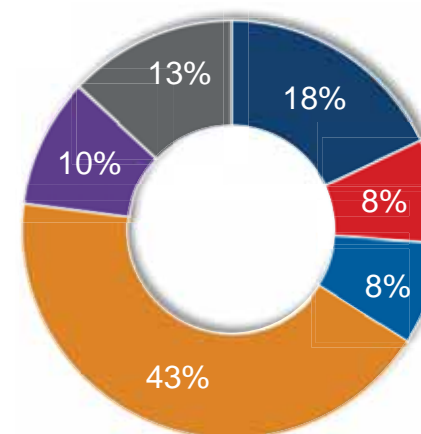
Operating profit contribution per division

H1 2013



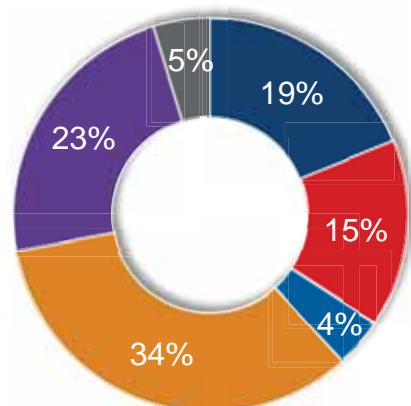
- SA logistics
- International Logistics
- Car Rental and Tourism
- Distributorships
- Automotive Retail
- Financial Services

H1 2012



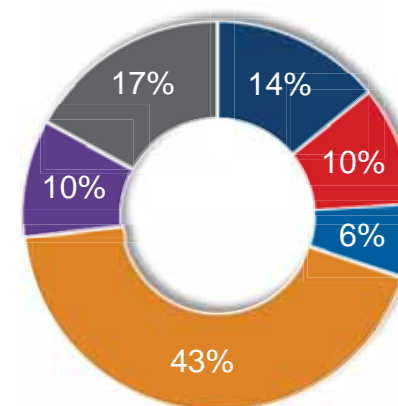
Divisional statistics

Revenue

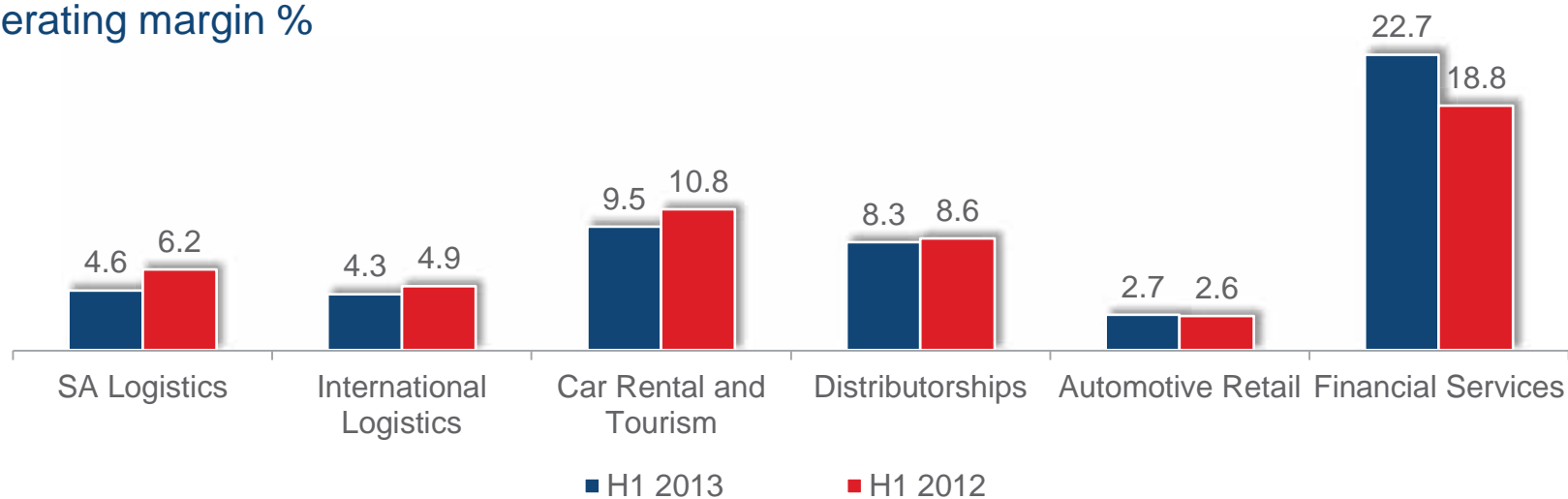


- SA logistics
- International Logistics
- Car Rental and Tourism
- Distributorships
- Automotive Retail
- Financial Services

Operating profit



Operating margin %



Income statement

Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
Operating profit	2 939	2 621	12%
Amortisation of intangible assets	(110)	(13)	
Foreign exchange (losses) / gains	5	-	
Business acquisition costs	(5)	(53)	
Recoupments/(impairments) from sale of properties	19	(38)	
Gain on sale of financial instruments	10	-	

» Amortisation of intangibles relate largely to the Lehnkering acquisition

Income statement

Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
Operating profit	2 939	2 621	12%
Amortisation of intangible assets	(110)	(13)	
Foreign exchange (losses) / gains	5	-	
Business acquisition costs	(5)	(53)	
Recoupments/(impairments) from sale of properties	19	(38)	
Gain on sale of financial instruments	10	-	
Net financing costs	(362)	(305)	19%
Interest cover	8.1x	8.6x	

Income statement






Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
Operating profit	2 939	2 621	12%
Amortisation of intangible assets	(110)	(13)	
Foreign exchange (losses) / gains	5	-	
Business acquisition costs	(5)	(53)	
Recoupments/(impairments) from sale of properties	19	(38)	
Gain on sale of financial instruments	10	-	
Net financing costs	(362)	(305)	19%
Income from associates	3	(17)	

- » Excellent contribution from Mix (28% shareholding)
- » Contribution from smaller associates was lower
- » Ukhamba impacted by:
 - Higher finance cost charges
 - Significant fair value gains on Imperial shares not accounted for

Income statement

Rm	H1 2013	H1 2012	% Change
Revenue	45 262	38 385	18%
Operating profit	2 939	2 621	12%
Amortisation of intangible assets	(110)	(13)	
Foreign exchange (losses) / gains	5	-	
Business acquisition costs	(5)	(53)	
Recoupments/(impairments) from sale of properties	19	(38)	
Gain on sale of financial instruments	10	-	
Net financing costs	(362)	(305)	19%
Income from associates	3	(17)	
Tax	(703)	(664)	
Effective tax rate	28%	30%	
Net profit for the period	1 787	1 534	16%
Attributable to Imperial shareholders	1 579	1 350	
Attributable to minorities	208	184	13%

Significant minorities' share of earnings

	H1 2013 vs H1 2012
Distributorships	
International Logistics	
SA Logistics	
Other	
Net Minority earnings	

Balance sheet

Rm	Dec 2012	Jun 2012	% change	Dec 2011
Property, plant and equipment	8 545	8 080		6 970
Transport fleet	4 399	4 336		3 999
Vehicles for hire	2 688	2 321		2 587
Intangible assets	4 420	4 234	4%	1 921
Other non-current assets	3 115	2 256	38%	1 976
Investments and loans	3 236	2 433	33%	2 604

- » Other non-current assets increased due to assets classified as held for sale relating to NAC
- » Investment and loans increased due to Regent increasing its equity exposure

Balance sheet

Rm	Dec 2012	Jun 2012	% change	Dec 2011
Property, plant and equipment	8 545	8 080		6 970
Transport fleet	4 399	4 336		3 999
Vehicles for hire	2 688	2 321		2 587
Intangible assets	4 420	4 234	4%	1 921
Other non-current assets	3 115	2 256	38%	1 976
Investments and loans	3 236	2 433	33%	2 604
Net working capital	5 586	4 607	21%	5 960
Cash resources	2 590	3 545		2 203
Assets	34 579	31 812		28 220

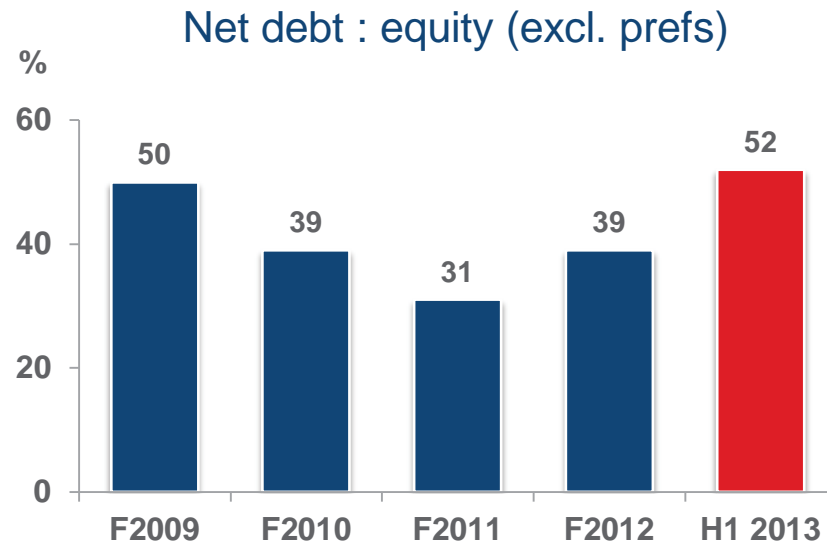
- » Net working capital well managed
- » Seasonally higher in December compared to June
- » Decreased when compared to December 2011 despite 18% revenue growth

Balance sheet

Rm	Dec 2012	Jun 2012	% change	Dec 2011
Total shareholders' interest	16 494	15 889	4%	14 954
Interest bearing borrowings	11 088	9 747		8 099
Other liabilities	6 997	6 176		5 167
Equity and liabilities	34 579	31 812		28 220

» Equity Impacted by:

- Attributable profits – R1 787m
- Exchange gains arising on translation of foreign operations - R251m
- Share buy-back – (R474m)
- Movement in hedge reserve – (R178m)
- Dividend paid – (R877m)

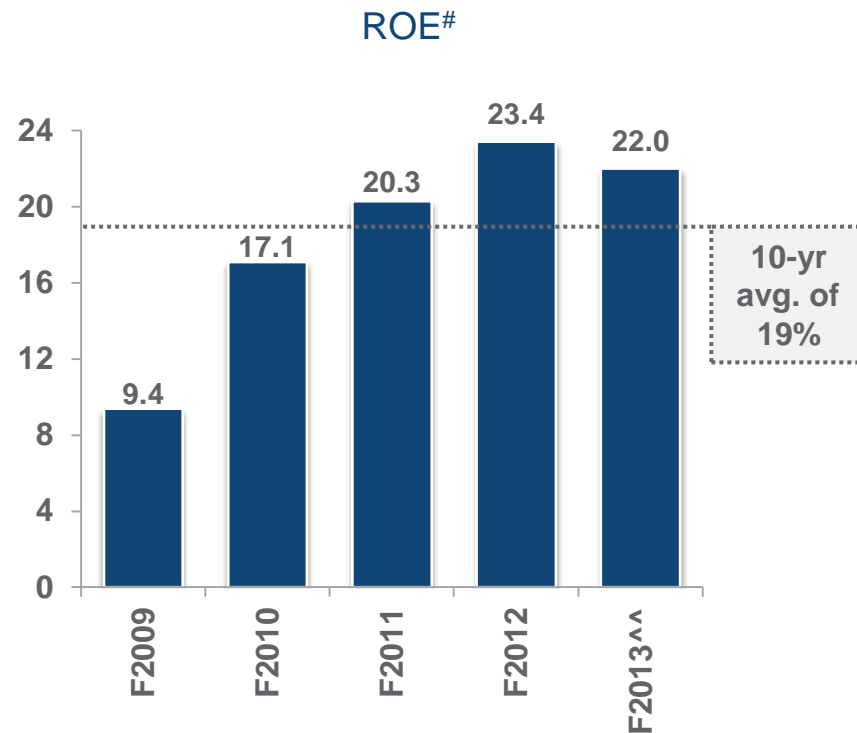


- » Excludes R441m of perpetual preference shares
- » Net D:E below target ratio of 60% - 80%
- » Moody's Ratings:
 - Domestic short term credit rating P-1.za
 - Domestic long term credit rating A2.za
 - International scale rating Baa3

» Strong balance sheet

- Higher net debt
 - Lehnkering acquisition
 - Share buy back (R474m)
 - Working capital and hence debt seasonally higher in Dec than June
- Capacity for further acquisitions and organic growth
- Group has R3.5bn un-utilised funding facilities excl asset based finance facilities

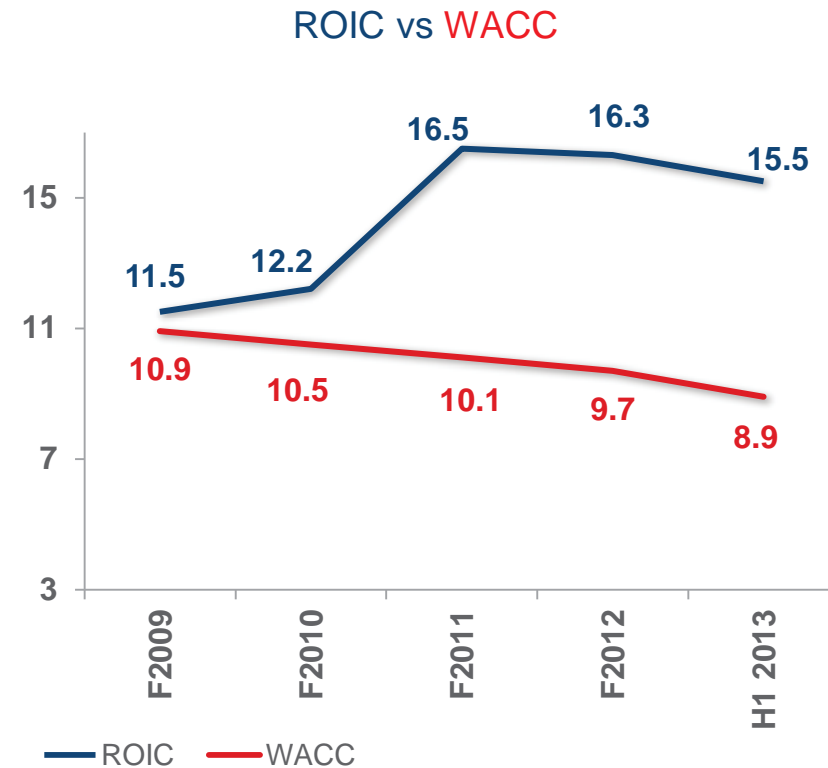
Returns



[#] based on core earnings
^{^^} annualised

» ROE is healthy

- More asset-light business mix
- Underpinned by growth in annuity revenue streams and financial services
- Strong balance sheet management and focus on returns



- » Objective: Average ROIC > than WACC + 4% through the cycles
- » WACC declined due to share buyback and additional finance on Lehnkering acquisition

Cash flow – operating activities

Rm	2012	2011	% Change
Cash generated by operations (pre working capital)	4 285	3 842	12%
Net working capital movements	(1 489)	(2 021)	-26%
Cash generated by operations pre-capital expenditure	2 796	1 821	
Net finance costs and tax paid	(960)	(806)	
Cash flow from operating activities pre rental assets capex	1 836	1 015	81%
Expansion capex rental assets	(439)	(671)	
Net replacement capex rental assets	(296)	(174)	
Cash flow from operating activities	1 101	170	

- » Lower cash absorption by working capital despite an 18% increase in revenue
- » Net working capital turn improved from 6,6 to 8,0 times (excl NAC)
- » Capital expenditure on rental assets was lower than in the corresponding period

Cash flow – investing activities

Rm	2012	2011	% Change
Net disposal/(acquisition)of subs and businesses	38	(77)	
Capital expenditure	(1 128)	(1 001)	13%
Expansion	(597)	(346)	
Replacement	(531)	(655)	
Dividend received from Ukhamba	-	387	
Net movement in associates and JVs	(25)	(37)	
Net movement in equities, loans and other	(854)	(173)	394%
Total investing activities	(1 969)	(901)	118%

- » Net replacement and expansion capital expenditure excluding car rental vehicles was R127m higher
- » Increase in equities, loans and other due to Regent increasing its equity exposure

Cash flow - summary

Rm	2012	2011
Cash flow from operating activities	1 101	170
Cash flow from investing activities	(1 969)	(901)
Cash flow from financing activities	(1 361)	(757)
Shares repurchased	(474)	-
Dividends paid	(877)	(620)
Other	(10)	(137)
(Increase) / Decrease in net debt	(2 229)	1 488
Free cash flow – total operations	1 009	186
Free cash conversion ratio	63%	13%



- » Focused on generating higher returns on capital
- » Seeking growth opportunities in and adjacent to existing industries and geographies
- » Focused on expanding our footprint in logistics industry in Africa and abroad
 - Specific focus on consumer logistics in Africa
 - Europe to expand around existing themes
- » Maximizing position in motor value chain
 - Scale and experience stands us in good stead
 - Enable us to earn ever increasing annuity income streams from financial services and a growing vehicle parc (parts & services)
- » Distribution of products which carry strong brands in the automotive and industrial markets remain a core focus
- » Car Rental and Tourism division offers fewer opportunities for expansion
 - Focus will be on improving the returns
- » Regent and LiquidCapital to expand product ranges and improve market penetration

Recent acquisitions and disposals

» Acquisitions during the period

- Midas acquired 80 % of Afintapart SA (Pty) Limited – a commercial vehicle parts distributor
- 60% of LTS Kenzam (Pty) Limited - a logistics business that distributes bituminous products throughout Southern Africa
- 100% of RTT Health Sciences (rebranded Imperial Health Sciences) – a pharmaceutical distribution and healthcare supply chain services business, effective January 2013

» Disposals during the period

- 60% of Megafreight, a freight forwarding business; and
- 62% of NAC, the aircraft distributor and aviation services business. The sale of NAC was finalized on 15 February 2013 and R433m of capital was released

» Contribution to the half year results of businesses sold:

- Megafreight included for two months – R87m revenue and R7m operating profit
- NAC included for the full six month period – R551m revenue and R22m operating profit

RTT Health Sciences acquisition



Medical



Trans Africa



Consumer Health



Essentials



2012 Revenue:
R1.1bn

2012 EBITDA:
R101m

Enterprise value:
R515m

EV/EBITDA
multiple: 5.1x

1st year ROIC*
(incl. goodwill):
10.0%

Earnings enhancing acquisition; meets internal acquisition criteria

* Pre any synergies and amortization of intangibles

RTT Health Sciences presence in Africa

Presence in 6 Sub – Saharan countries

» South Africa

- Jet Park 30 000m2
- Centurion 26,500 m2

» Rest of Africa

- Kenya
- Nigeria
- Ghana
- Malawi
- Swaziland

» Delivers, through agents to 27 further countries across Africa

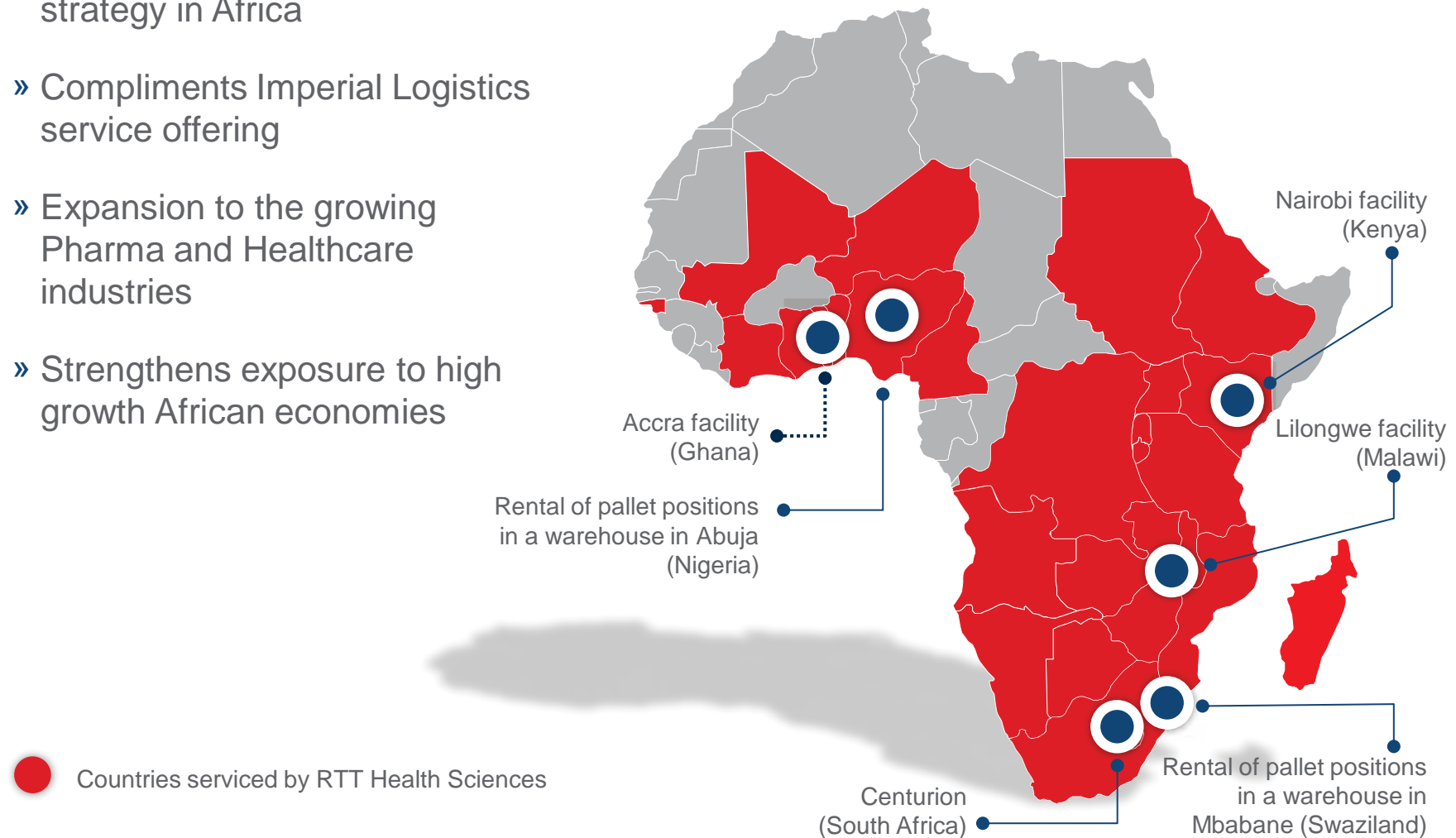
» 2 110 staff members

» 26 Trained pharmacists and pharmacist assistants

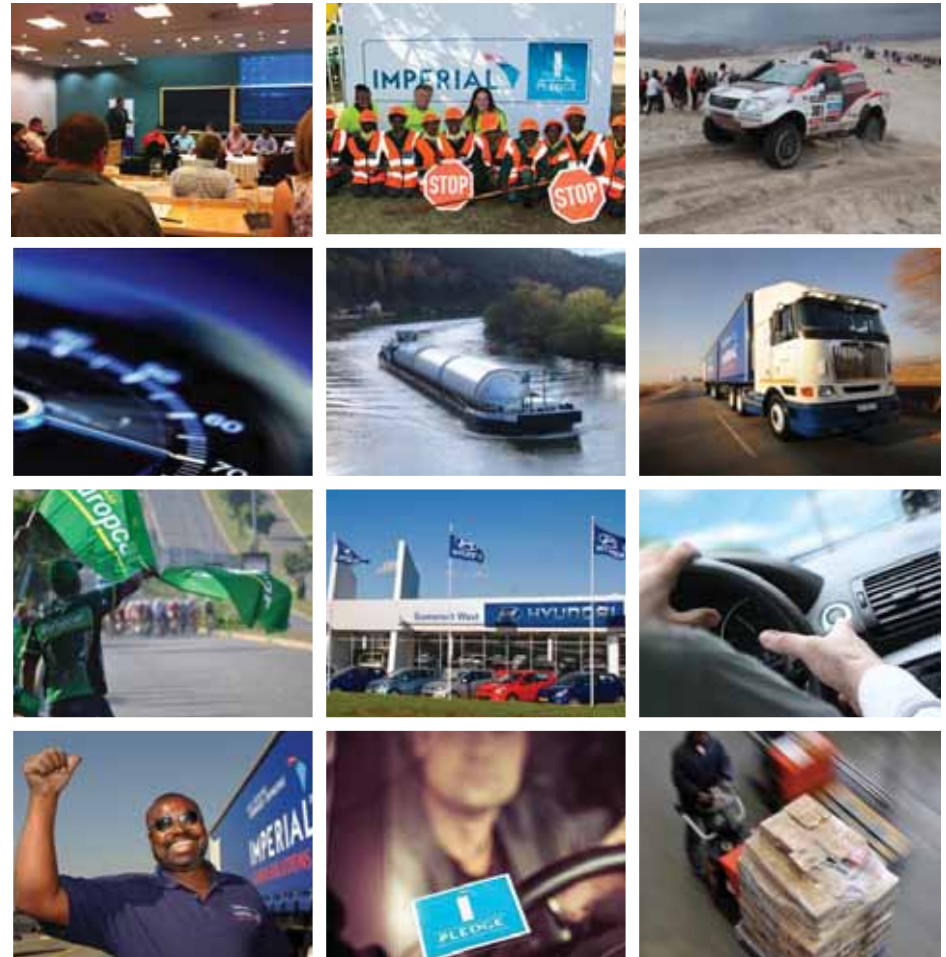


Rationale for RTT Health Sciences acquisition

- » In line with consumer growth strategy in Africa
- » Compliments Imperial Logistics service offering
- » Expansion to the growing Pharma and Healthcare industries
- » Strengthens exposure to high growth African economies



- » Imperial holds leading positions in its main markets
- » Trading conditions in SA logistics are challenging
- » RTT acquisition will contribute in second half and enhance our capabilities
- » African logistics to continue gaining momentum
- » International logistics – slow down expected, in line with slowing German economy
- » Car rental market to remain competitive
- » Growth in new car sales in South Africa expected to moderate further
 - Low interest rates and credit availability to support demand
- » Growth of Distributorship car parc - increasing annuity income streams from parts and service activities
- » Industrial parts and components will be solid
- » Improvement expected in used car market
- » Earnings in Financial Services will be robust
- » Strong balance sheet will allow us to take advantage of growth opportunities
- » Under current conditions subdued growth is expected in 2013 financial year



SUPPORTING PEOPLE
THROUGH MOBILITY

Appendix

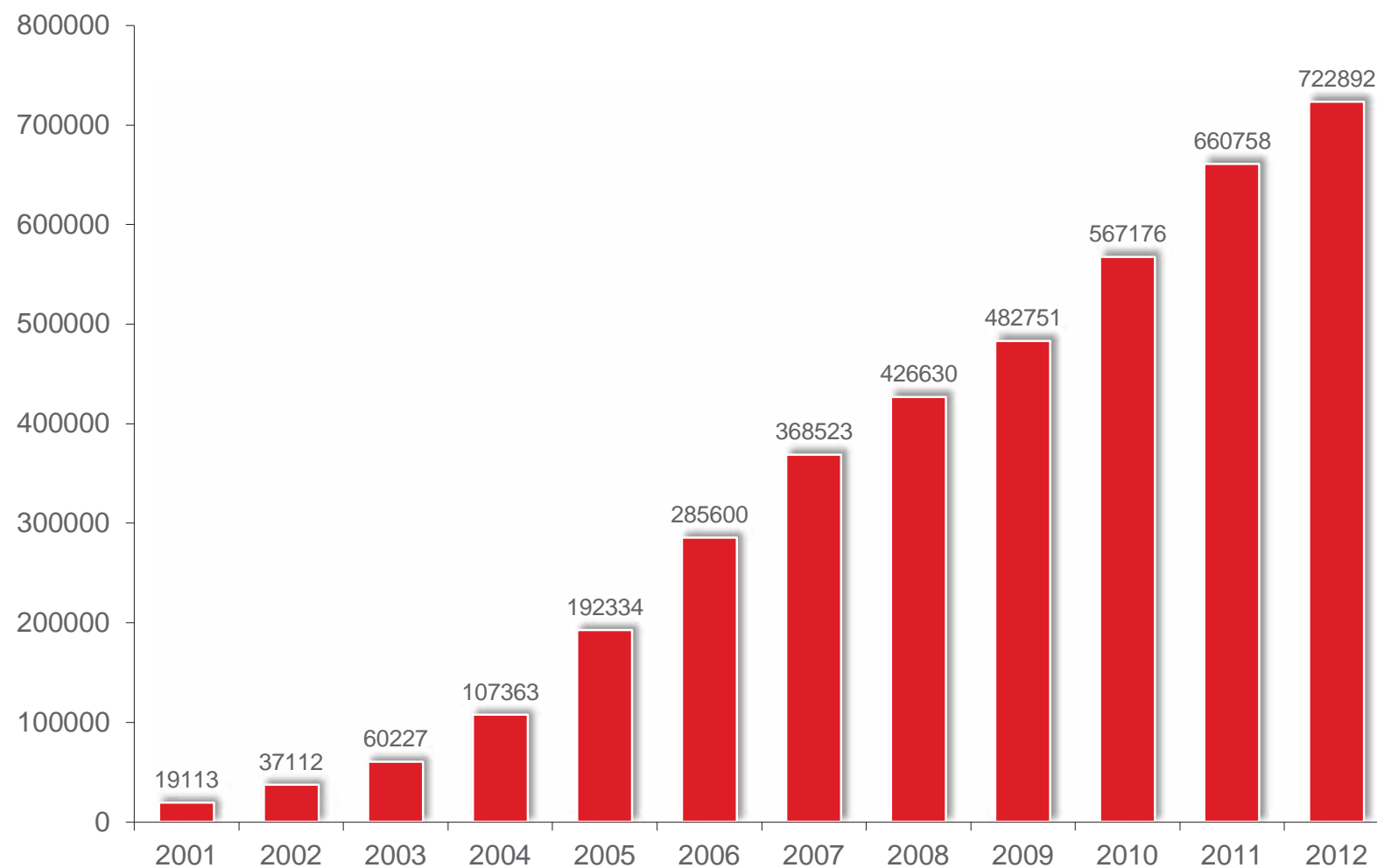
Key financial ratios

Ratios	H1 2013	H1 2012	F2012
Group operating margin	6,5%	6,8%	7,0%
Net D:E ratio (excl. prefs)	52%	39%	39%
ROIC [^]	15,5%	15,9%	16,3%
ROE [#]	22%	22.5%	23%

[^] H1 2013 WACC = 8,9%

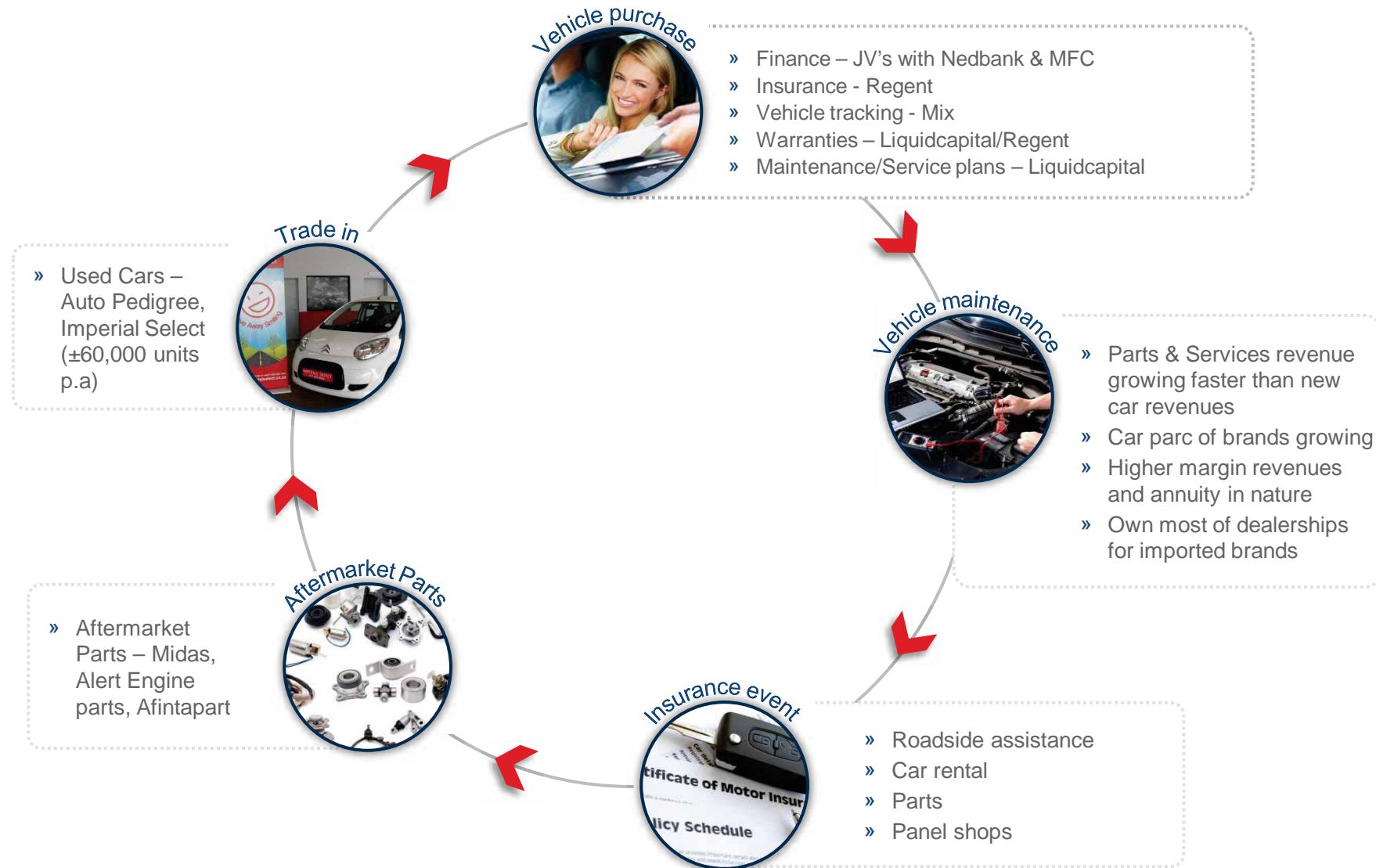
[#] Based on core earnings

Cumulative sales of vehicle brands distributed



Note: Includes AMH, Chery, Foton, Mitsubishi, Renault and Tata – PC and LCV

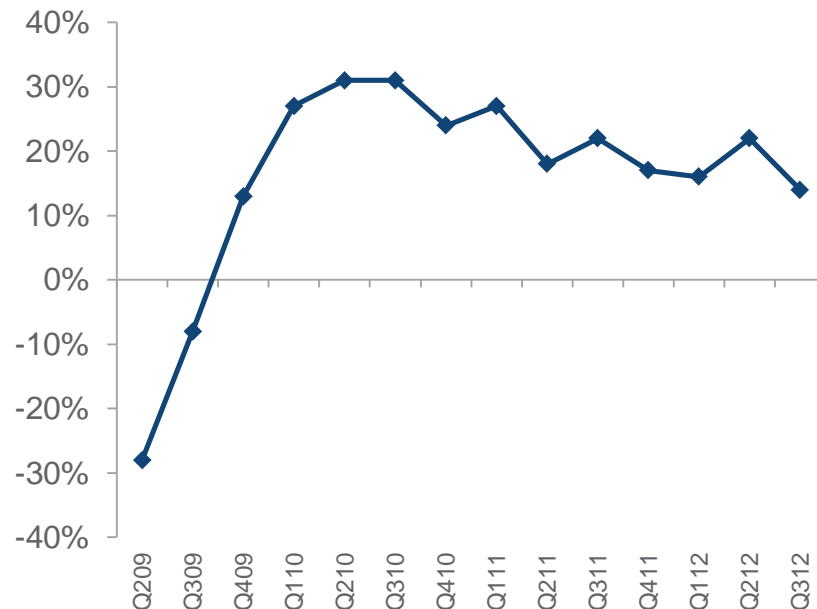
Integrated motor value chain



South African vehicle credit growth

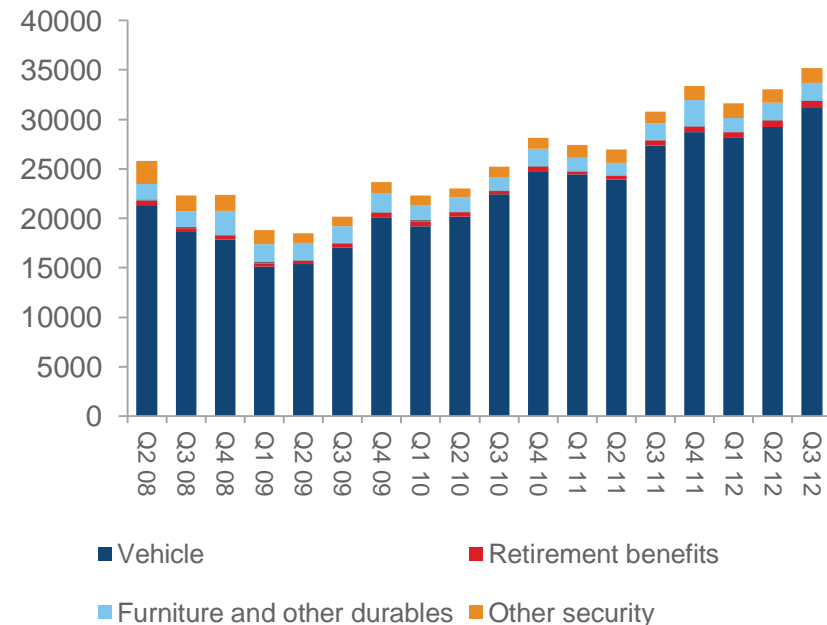
- » Credit availability is key for vehicle sales growth
- » Motor vehicle finance dominates secured credit agreements – 88%
- » Credit growth in vehicles underpin growth in car sales
- » Despite moderation in growth, vehicle credit remains in double digit territory

Credit growth in vehicle finance



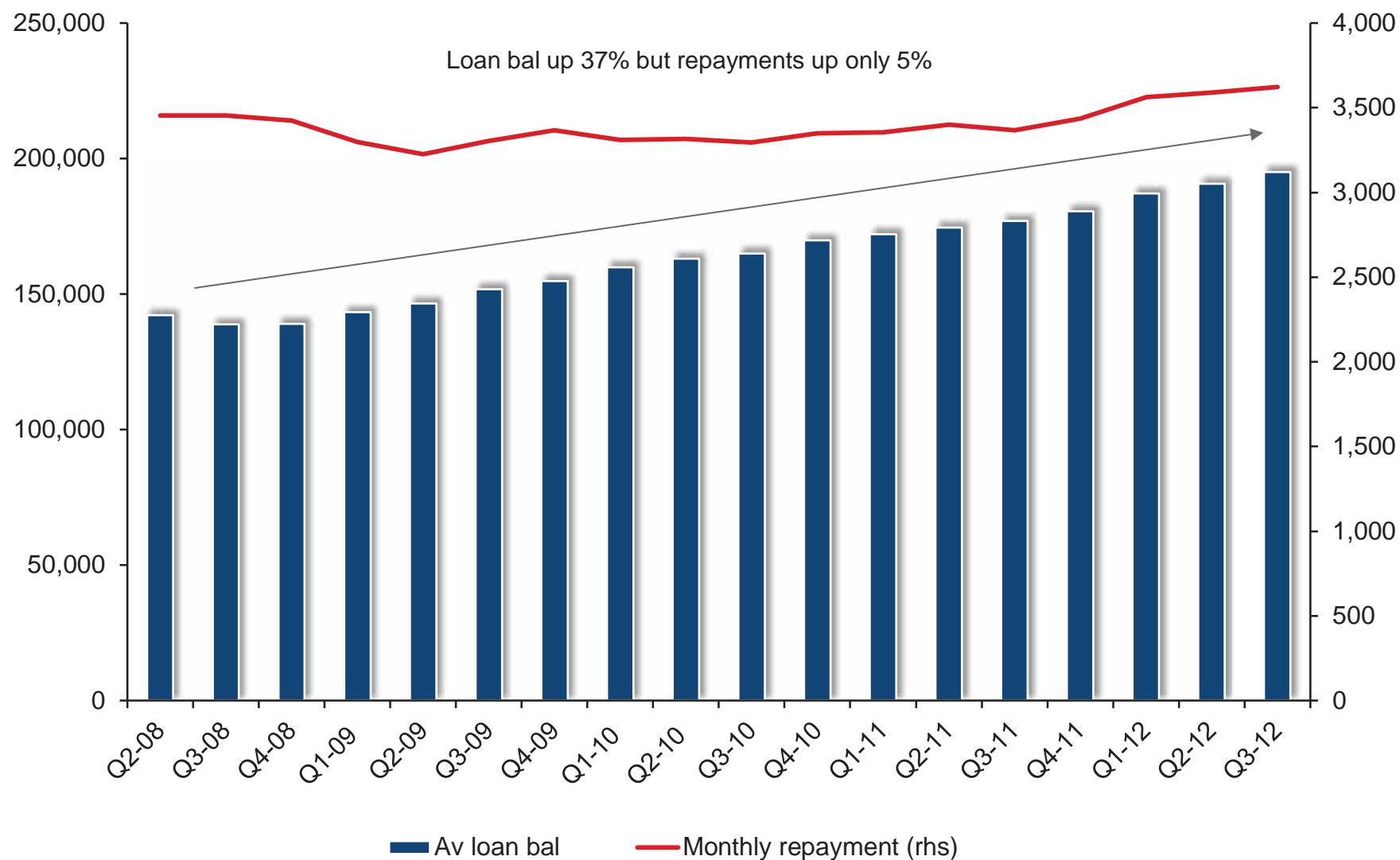
Source: NCR, SBG Securities

Secured credit agreements granted



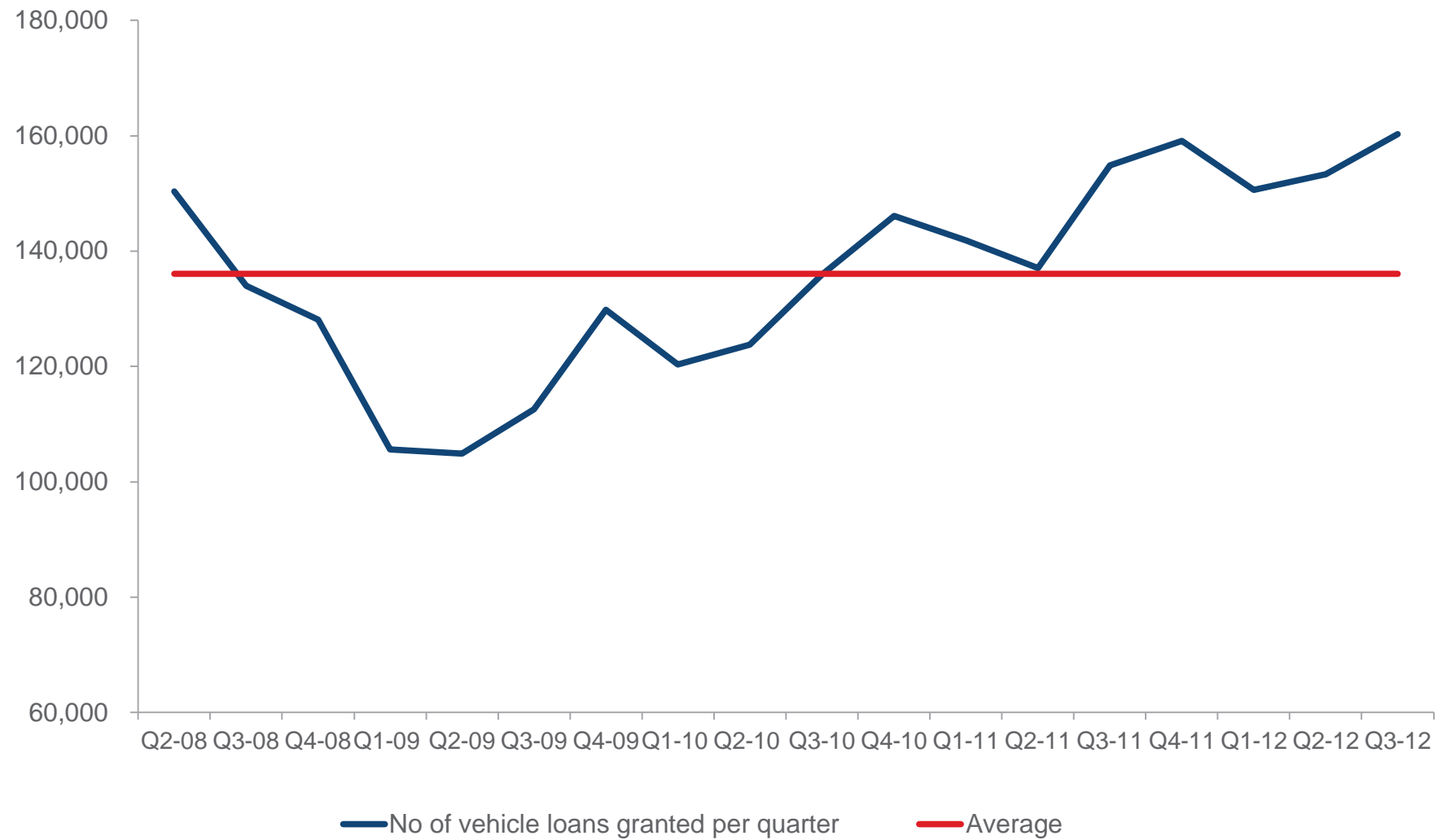
Source: NCR, SBG Securities

Lower rates and extension of credit terms support demand



Source: NCR,UBSe

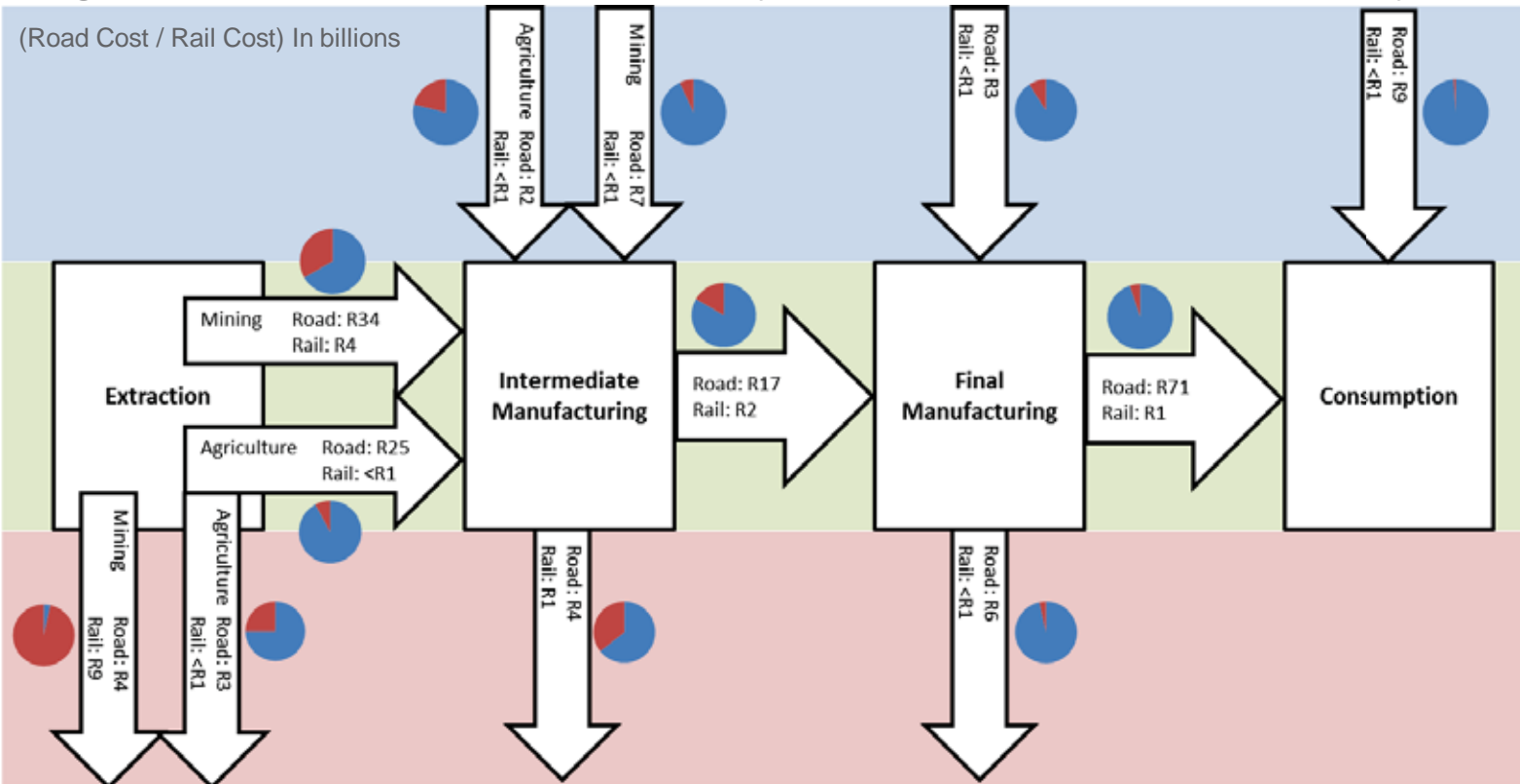
No of vehicle loans granted per quarter



Source: NCR,UBSe

Logistics transport modes across the supply chain

Segmentation is based on the supply chain structure of an economy



GAIN

» Outsourcing Potential

- Market size and outsourcing potential
- Estimated market size – R155bn
- Rail = R21bn
- Approximately 70-75% is still done in house
- Potential market is approximately 10x bigger than our current revenue from transport

Tonkm



■ Road
■ Rail

Imports

Domestic

Exports

Prospects

- » Trading conditions in SA Logistics to remain challenging
- » Trend to outsourcing to drive future growth
- » With infrastructure and network, ideally positioned to capitalise on growth opportunities
- » Expansion into Africa will continue gaining momentum
- » RTT Health Sciences acquisition to make positive contribution in second half

Strategic objectives

- » Expansion into Africa remains a key priority - emphasis on consumer growth opportunities
- » Invest in African supply chain management capabilities as we follow our clients into Africa
- » Support our customers to invest in route to market solutions
- » Target a long-term return on invested capital – minimum of 4% above cost of capital

Share of German OEM's in World Cars Production: 18,4 %

- » 12% of International Logistics revenue generated from auto industry
- » Activities include in-plant logistics and sub-assembly of components in manufacturing plants
- » German OEM's outperforming the global average in production – good exposure to have
- » Intend to follow the customer in the automotive sector

in 1,000	2009	2010	2011	CAGR 2009:-2011
Toyota	6,149	7,268	6,794	5,1 %
General Motors (GM)	4,998	6,267	6,867	17,2 %
Volkswagen Group	5,903	7,121	8,157	17,6 %
Hyundai	4,223	5,247	6,118	20,4 %
Ford	2,952	2,959	2,640	-5,4 %
Nissan	2,381	3,142	3,581	22,6 %
Honda	2,984	3,592	2,885	-1,7 %
Suzuki	2,104	2,503	2,337	5,4 %
Renault	2,044	2,396	2,443	9,3 %
Fiat	1,958	1,781	1,805	-4,0 %
Daimler	1,055	1,351	1,443	17,0 %
BMW	1,258	1,481	1,738	17,5 %
Mazda	921	1,233	1,104	9,5 %
Mitsubishi	1,175	1,056	1,017	-7,0 %
Total	51,075	60,344	61,703	10,0 %

Source: OICA Annual World Motor Vehicle Production

Prospects

- » Future performance to be impacted by slowing German economy
- » Lehnkering to have a positive impact on results as it will make a contribution for the full year
- » Businesses remain well positioned in attractive niches in the logistics industry in Germany
- » Acquisitions could be a further growth driver

Strategic objectives

- » Maximise position in current niches & segments
- » Take advantage of trend to outsourcing in key industries we serve
- » Pursue bolt-on acquisitions in areas we have expertise
- » Follow our customer base into other geographies, eg Eastern Europe, South America

Prospects

- » Conditions in car rental and tourism will continue to be tough
- » Improvement expected in used car market as price differential between used and new cars widen
- » Inbound travel demand expected to be slow

Strategic objectives

- » Improve return on invested capital
- » Maximise positioning in commercial vehicle rental market
- » Grow unit sales and market share in Auto Pedigree's specific target market
- » Improve contribution from panelshops to divisional results

Prospects

- » While inventory position has improved, product supply remains tight but stable
- » Continue benefiting from growth in parts and service revenue streams as the car parc of imported brands grow
- » Autoparts should perform solidly in competitive market
- » Goscor will capitalise on strong order book, growth in rental business and after sales maintenance opportunities

Strategic objectives

- » Increase market share in the SA vehicle market
- » Continue to focus on optimizing the value chain in motor business
- » Grow annuity-type income from parts, service & after-sales activities
- » Distribution of products which carry strong brands in automotive and industrial markets remain a core focus

Prospects

- » Outlook for new vehicle sales is for a slower growth
- » Well balanced portfolio – ideally positioned to take advantage of any growth opportunities presented by market
- » Used car market should improve further

Strategic objectives

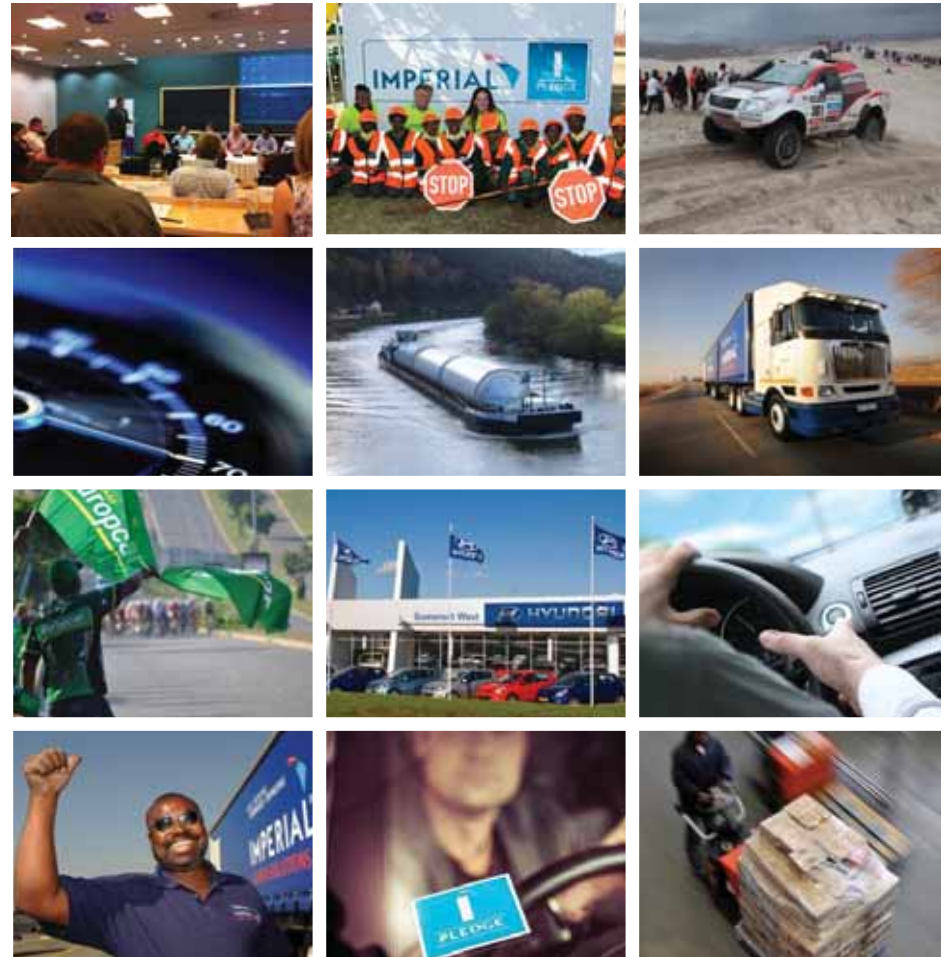
- » Target best in industry ROIC & operating margins
- » Focus on organic growth & optimising synergies between vehicle sales, related financial services and parts and service
- » Increase parts & accessory sales

Prospects

- » Earnings in Financial Services division should be robust
 - » Increasing annuity income due to new business being placed on its book
- » Investment portfolio continues to be conservatively managed despite increased exposure to equity markets

Strategic objectives

- » Increase market share in motor and non-motor related insurance by leveraging off the Imperial dealer network and using other innovative distribution channels
- » Exploit the opportunity of selling more financial products to the growing car parc of vehicles we import
- » Continue to develop life insurance business in the emerging market
- » Seek new strategic partnerships where we can leverage off each other skills set and add value



SUPPORTING PEOPLE
THROUGH MOBILITY

