



# – ABOUT OUR SUSTAINABLE DEVELOPMENT REPORT –

## Eighth

Imperial Holdings Sustainable Development Report.

Prepared in accordance with the

**G4**  
guidelines of the Global Reporting Initiative (GRI) on a core basis.

We are pleased to present Imperial Holdings' Sustainable Development Report for the year ended 30 June 2016. The report presents an analysis of Imperial's sustainability performance in areas that we believe are important to our business and to our stakeholders.

We understand that our reputation as a business is enhanced by a balanced approach to reporting on our performance and we have strived to be objective and transparent in compiling this report.

The intended readers of this report are the group's broad base of stakeholders, both in South Africa and internationally, covered by our financial capital, business, human capital, regulatory and societal relationships. Our employees remain a key audience as we develop the knowledge and understanding required to address sustainable challenges more consistently across the group.

 *The concerns raised by each stakeholder group are set out in the section on our key relationships.*

This report is intended to complement Imperial's Holdings Integrated Annual Report which can be accessed at [www.Imperial.co.za](http://www.Imperial.co.za).

## REPORT FORMAT

This year our report is presented in an online format, with the website links relating to people, social and environment, providing readers with group-level information, and the divisional reviews setting out more granular disclosure on the material sustainability issues relevant to each division.

## SCOPE AND BOUNDARY

The report covers the group's subsidiaries over which it has operational control, including those outside of South Africa. Leased facilities are treated as group-owned for reporting purposes. Data excludes businesses that have been sold or discontinued and businesses that are held for sale. Entities that are not operationally controlled, including assets that are owned but not operated by the group, are not included in the scope of this report.

Although our operations are being significantly reorganised, the size, structure, ownership, and products and services offered are not materially different to those covered in our 2015 report, published on 30 September 2015.

## MATERIALITY

The group's material issues reflect the most important considerations in the board's deliberations and management's thinking in managing and positioning the group to deliver capability-based growth and focused value creation for its stakeholders. Our sustainable development strategy responds to the following two group material issues:

- > developing effective leadership and empowered people; and
- > strengthening legitimacy among all stakeholders.

*This report covers the sustainability aspects that relate most closely to these two group issues. A consolidated view of these aspects can be found in the material sustainability issues section.*

## REPORTING FRAMEWORK

For the second consecutive year, we have prepared our Sustainable Development

Report in accordance with the GRI's G4 guidelines on a core basis. We report across a wide range of indicators and we seek to ensure that our reporting systems capture information on a consistent basis from all divisions. We have made a commitment to further refine our procedures where necessary for reporting sustainability data in the future, including through third-party assurance of non-financial data. This commitment is set out in our GRI G4 content index.

## ASSURANCE

Accredited rating agency, AQRate, has assured the group's black economic empowerment ownership certificate.

The assurance of key non-financial indicators was expanded from four indicators in 2015 to nine indicators in 2016. Limited assurance has been obtained from independent third-party assurers Deloitte & Touche on the following key non-financial metrics published in this report:

- > Road fatalities
- > Road accidents.

- > Diesel consumed.
- > Petrol consumed.
- > Electricity consumed.
- > Scope 1
- > Scope 2 emissions.
- > Kilometres travelled.
- > Training hours.

*The assurance report can be accessed online.*

## APPROVAL

The social, ethics and sustainability committee reviewed and recommended the 2016 Sustainable Development Report for board approval on 26 September 2016.

## FEEDBACK

We welcome feedback from our stakeholders to improve our reporting. Any questions relating to this report can be directed to Rafiek Sharfuddin, Group Head of Sustainability – rsharfuddin@ih.co.za.

**GRI G4** GRI G4-17, G4-32 to 33, G4-48

